

Verizon

**Report on the Examination
Of Certain Attributes of the
Billing Output Specifications (“BOS”) Bill Data Tape (“BDT”)
Electronic Billing Medium
In Verizon Virginia
for the Bill Periods December 16, 2001 through January 15, 2002**

Report of Independent Accountants

To Management of Verizon

We have examined management's assertions, included in the accompanying Report of Management Assertions on Certain Attributes of the Billing Output Specifications ("BOS") Bill Data Tape ("BDT") Electronic Billing Medium in Verizon Virginia for the Bill Periods December 16, 2001 through January 15, 2002, inclusive.

These assertions are the responsibility of Verizon's management. Our responsibility is to express an opinion on management's assertions based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence supporting management's assertions and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, management's assertions, including all exceptions noted, in the accompanying report, are fairly stated, in all material respects, based on the criteria set forth in the Report of Management Assertions on Certain Attributes of the Billing Output Specifications ("BOS") Bill Data Tape ("BDT") Electronic Billing Medium in Verizon Virginia for the Bill Periods December 16, 2001 through January 15, 2002.

This report is intended solely for the information and use of Verizon, the Commonwealth of Virginia State Corporation Commission and the Federal Communications Commission, and is not intended to be and should not be used by anyone other than these specified parties. However, the report is a matter of public record and its distribution is not limited. Our examination was not directed toward establishing whether compliance with the aforementioned criteria would constitute legal compliance with Federal Communications Commission or the Commonwealth of Virginia State Corporation Commission orders or regulations and, accordingly, we express no such opinion.

PricewaterhouseCoopers LLP
April 8, 2002

**Report of Management Assertions on Certain Attributes
of the Billing Output Specifications (“BOS”) Bill Data Tape Electronic Billing Medium
in Verizon Virginia¹
for the Bill Period December 16, 2001 through January 15, 2002**

April 8, 2002

Management of Verizon asserts that:

- 1) The BOS Bill Data Tape (“BDT”) electronic billing medium, which is consistent with the Telcordia Technologies Special Report SR1874 (the “BDT Guidelines”) and implemented according to Verizon’s December 22, 2000 Plan of Record, contains the summarization points (or detail to derive the summarization points) and billing elements currently available on the Paper Bill of Record (“Paper Bill”) (as detailed in Exhibit A), except for the following:
 - a) In Resale BDT Invoices, the *Measured Call Account Summaries* and *Community Choice Account Summaries* differ from the Paper Bill.
 - b) In Resale BDT Invoices containing *Key Connection Volume Discounts*, some record type details were not present. On January 1, 2002, Verizon implemented a system fix which addressed this exception effective with the January 1, 2002 Bill Period.
 - c) In certain instances for Resale, Platform, and Loop BDT Invoices, the billing elements in the *Other Charges and Credits* sections (*OCC*’s) differ from those in the *Additions and Changes to Service* section on the Paper Bill. These differences include “from” and “through” dates and the charge type indicators.
 - d) In Loop BDT Invoices, some circuit locations differ from the Paper Bill.
 - e) In certain instances for Resale, Platform, and Loop BDT Invoices, some *OCC* sections and some *Monthly Recurring Charges* sections contain a miscellaneous USOC which applies to multiple descriptions and rates that differ from the Paper Bill.
 - f) In Platform and Loop BDT Invoices, some *OCC* record types differ from those in the *Additions and Changes to Service* section on the Paper Bill.
 - g) On Resale BDT Invoices, certain *Optional Calling Plans* appear only at the summary level as a subtotal item.

¹ “Verizon Virginia” refers to the former Bell Atlantic-Virginia service areas within the Commonwealth of Virginia.

- 2) The BDT has the same dollar value as the Paper Bill for the summarization points and billing elements contained in Exhibit A (as asserted above) except for the following:
 - a) Verizon's BDT Quality Review and Adjustment Process (the purpose of which is to insert an adjustment into the BDT if it does not initially equal the Paper Bill) creates adjustments to the BDT (which appear in the *Other Charges and Credits* section of the BDT), causing certain BDT billing elements and summarization points to be different from similar billing elements and summarization points on the Paper Bill; however, the total dollar value of the BDT is the same as the Paper Bill.
 - b) In certain instances for Resale BDT Invoices, taxes associated with certain products were misallocated between state and local tax.

- 3) The BDT contains a sufficient level of detail for a third party to recalculate specific elements contained in the BDT as detailed in Exhibit B, except for the following:
 - a) Verizon's BDT Quality Review and Adjustment Process (the purpose of which is to insert an adjustment into the BDT if it does not initially equal the Paper Bill) creates adjustments to the BDT (which appear in the *Other Charges and Credits* section of the BDT) that do not provide detailed information to allow recalculation of the adjustment.
 - b) In Resale BDT Invoices containing *Key Connection Volume Discounts*, some record type details were not present. However, the amount billed for the related charges on the BDT is the same as on the Paper Bill. On January 1, 2002, Verizon implemented a system fix which addressed this exception effective with the January 1, 2002 Bill Period.
 - c) In certain instances for Resale, Platform, and Loop BDT Invoices, the billing elements in the *Other Charges and Credits* sections (*OCC's*) differ from those in the *Additions and Changes to Service* section on the Paper Bill. These differences include "from" and "through" dates and the charge type indicators.
 - d) In Resale BDT Invoices, usage charges identified as *Usage Quantity Type Indicator* "17" contained no rate.
 - e) In certain instances for Resale, Platform and Loop BDT Invoices, some *OCC* sections and some *Monthly Recurring Charges* sections contain a miscellaneous USOC, which applies to multiple descriptions and rates.

- f) On Resale BDT Invoices, certain *Optional Calling Plans* appear only at the summary level as a subtotal item.

- 4) The detailed billing records contained within the BDT are internally consistent in accordance with the criteria outlined in Exhibit C.

- 5) For bill periods from December 16, 2001, to January 15, 2002, Verizon reconciled 39 BDT files for 24 CLECs to their equivalent Paper Bill for the same bill period. The absolute value of the adjustments made to the BDTs in order to balance to the Paper Bills, expressed as a percentage of the total current charges on the Paper Bills was 0.0028%.

- 6) For bill periods from December 16, 2001, to January 15, 2002, Verizon reconciled and transmitted to CLECs a total of 39 BDT files. All BDTs were transmitted within the 10-business day standard.

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