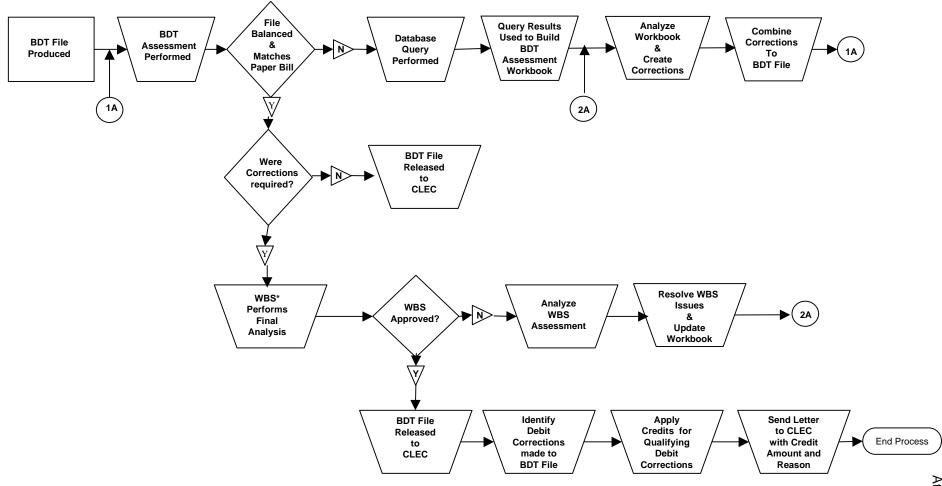
## verizon

## The BOS BDT Quality Review and Adjustment Process



<sup>\*</sup> Wholesale Billing Service Group

Verizon VA - OSS Declaration
Attachment 311