

CLEC Aggregate Performance
ORDERING - CONFIRMATIONS & REJECTS - RESALE & UNE

Resale Weighted Averages - November 2001

OR-1 - Order Confirmation Timeliness

OR-1-02	% On Time LSRC - Flow Through
OR-1-04	% On Time LSRC < 6 Lines - Electronic - No Flow Through
OR-1-06	% On Time LSRC >= 6 Lines - Electronic - No Flow Through
OR-1-08	% On Time LSRC < 6 Lines - Fax
OR-1-10	% On Time LSRC >= 6 Lines - Fax
OR-2-02	% On Time LSR Reject - Flow Through
OR-2-04	% On Time LSR Reject < 6 Lines - Electronic - No Flow Through
OR-2-06	% On Time LSR Reject >= 6 Lines - Electronic - No Flow Through
OR-2-08	% On Time LSR Reject < 6 Lines - Fax
OR-2-10	% On Time LSR Reject >= 6 Lines - Fax
OR-1-04	% On Time LSRC < 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow Through
OR-1-04	% On Time LSRC < 6 Lines - DS0 - Electronic - No Flow-Through
OR-1-04	% On Time LSRC < 6 Lines - DS1 - Electronic - No Flow-Through
OR-1-04	% On Time LSRC < 6 Lines - DS3 - Electronic - No Flow-Through
OR-1-06	% On Time LSRC >= 6 Lines - Non DS0, DS1, DS3 - Electronic - No Flow Through
OR-1-06	% On Time LSRC >= 6 Lines - DS0 - Electronic - No Flow-Through
OR-1-06	% On Time LSRC >= 6 Lines - DS1 - Electronic - No Flow-Through
OR-1-06	% On Time LSRC >= 6 Lines - DS3 - Electronic - No Flow-Through
OR-1-08	% On Time LSRC < 6 Lines - Non DS0, DS1, DS3 - Fax
OR-1-08	% On Time LSRC < 6 Lines - DS0 - Fax
OR-1-08	% On Time LSRC < 6 Lines - DS1 - Fax
OR-1-08	% On Time LSRC < 6 Lines - DS3 - Fax
OR-1-10	% On Time LSRC >= 6 Lines - Non DS0, DS1, DS3 - Fax
OR-1-10	% On Time LSRC >= 6 Lines - DS0 - Fax
OR-1-10	% On Time LSRC >= 6 Lines - DS1 - Fax
OR-1-10	% On Time LSRC >= 6 Lines - DS3 - Fax
OR-2-04	% On Time LSR Reject < 6 Lines - Electronic - No Flow Through
OR-2-06	% On Time LSR Reject >= 6 Lines - Electronic - No Flow Through
OR-2-08	% On Time LSR Reject < 6 Lines - Fax
OR-2-10	% On Time LSR Reject >= 6 Lines - Fax

% ON TIME	COUNT	# ON TIME
97.54	8951	8731
96.70	3123	3020
97.22	144	140
N/A		
N/A		
98.27	1848	1816
99.39	1324	1316
100.00	102	102
N/A		
N/A		
90.91	11	10
N/A		
N/A		
N/A		
100.00	5	5
N/A		
N/A		
N/A		
100.00	1	1
N/A		
N/A		
N/A		
N/A		
N/A		
100.00	21	21
100.00	1	1
N/A		
N/A		

November 2001 RESALE TOTAL PERFORMANCE

97.63	15531	15163
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UNE Weighted Averages - November 2001

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OR-1-10	% On Time LSRC >= 6 Lines - DS3 - Fax
OR-2-04	% On Time LSR Reject < 6 Lines - Electronic - No Flow Through
OR-2-06	% On Time LSR Reject >= 6 Lines - Electronic - No Flow Through
OR-2-08	% On Time LSR Reject < 6 Lines - Fax
OR-2-10	% On Time LSR Reject >= 6 Lines - Fax

% ON TIME	COUNT	# ON TIME
98.43	14040	13819
97.74	11749	11483
98.79	666	658
N/A		
N/A		
98.16	2288	2246
98.55	3792	3737
100.00	355	355
N/A		
N/A		
100.00	34	34
N/A		
40.15	137	55
50.00	2	25
N/A		
N/A		
N/A		
N/A		
N/A		
90.91	22	20
N/A		
N/A		
N/A		
N/A		
93.51	77	72
100.00	1	1
73.33	15	11
N/A		

November 2001 UNE Total Performance

98.00	33178	32516
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CLEC Aggregate Performance
ORDERING - CONFIRMATIONS & REJECTS - RESALE & UNE

Resale Weighted Averages - December 2001

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% ON TIME	COUNT	# ON TIME
98.70	7851	7749
96.69	1963	1898
100.00	83	83
N/A		
N/A		
99.42	1559	1550
98.77	890	879
100.00	93	93
N/A		
N/A		
100.00	10	10
N/A		
N/A		
N/A		
100.00	1	1
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
93.75	16	15
100.00	6	6
N/A		
N/A		
98.49	12472	12284

December 2001 RESALE TOTAL PERFORMANCE

UNE Weighted Averages - December 2001

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% ON TIME	COUNT	# ON TIME
99.66	14796	14746
97.95	13581	13302
98.92	648	641
N/A		
N/A		
98.84	2164	2139
98.42	3974	3911
99.71	340	339
N/A		
N/A		
0.00	1	0
N/A		
31.62	136	43
100.00	2	2
N/A		
N/A		
100.00	2	2
N/A		
N/A		
76.92	13	10
N/A		
N/A		
N/A		
N/A		
59.09	66	39
N/A		
62.50	8	5
0.00	1	0
98.45	35732	35179

December 2001 UNE Total Performance

CLEC Aggregate Performance
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% ON TIME	COUNT	# ON TIME
99.98	9171	9169
96.74	2330	2254
97.94	97	95
N/A		
N/A		
100.00	1904	1904
98.38	1113	1095
100.00	54	54
N/A		
N/A		
90.91	11	10
N/A		
N/A		
N/A		
100.00	5	5
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
N/A		
96.43	28	27
100.00	6	6
N/A		
N/A		
99.32	14719	14619

January 2002 RESALE TOTAL PERFORMANCE

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% ON TIME	COUNT	# ON TIME
99.83	12275	12254
98.29	14310	14066
99.52	825	821
N/A		
N/A		
99.95	2087	2086
99.00	4095	4054
100.00	335	335
N/A		
N/A		
N/A		
N/A		
24.90	139	35
100.00	2	2
100.00	1	1
N/A		
N/A		
N/A		
50.00	10	5
N/A		
N/A		
N/A		
0.00	1	0
N/A		
73.68	76	56
N/A		
22.22	9	2
0.00	1	0
98.69	34166	33717

January 2002 UNE Total Performance