

Virginia Issues Log  
February Report  
for January 2002 Data Month

Metric	Domain	Change Control Number	Status	Status Date	Report Affected	Products Affected	Required Delivery Month	Actual Delivery Month	Months Affected	Date Opened	Date Closed	Description and Comments
BI-5	Billing	CCVA2001-02086-Bil	Rescheduled	11/29/01	CLEC Aggregate CLEC Specific	Resale, Retail and UNE	Mar-02		Aug-00-Feb-02	09/19/01		Establish an eTRAK feed to the billing repository to capture the total number of files. In addition, establish a process to capture CLEC initiated closed referrals where CLECs reported to Verizon incomplete information content or formatting of the mechanized bill feed files.
MR-1-06	Maintenance	CCVA2002-03787-Mai	Production	02/20/02	CLEC Aggregate CLEC Specific	POTS - Total	Jan-02	Jan-02	Dec-02	02/08/02	02/20/02	As a result of a recent examination of metric MR-1-06 Electronic Bonding, it was observed that certain Mechanized Loop Testing (MLT) transactions were being excluded in error from the wholesale performance data. The implementation of this change will include all MLT transactions, including those MLT test transactions that contain non-zero error codes.
NP-5-01	Network Performance	CCVA2002-03909-Net	Production	02/27/02	CLEC Aggregate CLEC Specific	Trunks	Jan-02	Jan-02	Oct-01- Dec-01	02/26/02	02/27/02	NP-5-01 was incorrectly calculated for the months of October, November and December 2001 due to an incorrect application of the process for calculating the metric. This change assures adherence to the correct process for determining network outage notification performance.
OR-1-03 thru OR-1-10 OR-2-03 thru OR-2-10	Ordering	CCVA2001-01877-Ord	Rescheduled	02/15/02	CLEC Aggregate CLEC Specific	Resale, Retail and UNE	Jun-02		Aug-00 -May-02	08/10/01		IT initiative substantially completed with the October data month. Outstanding which will be addressed in the June release.
OR-1 OR-2	Ordering	CCVA2001-02320-Ord	Rescheduled	01/14/02	CLEC Aggregate CLEC Specific	Complex, POTS - Total, Specials	Feb-02		Aug-00- Jan-02	09/17/01		A recent internal review revealed that a small number of UNE Loop orders were not being classified properly in the Complex, Specials and POTS categories due to inadequate combinations of Network Channel, Network Channel Interface and Secondary Network Channel Interface codes. Some orders that should have been classified as Complex were erroneously classified as either Specials or POTS. This change control updates the table that classifies these orders.
OR 1-04, 1-06, 1-12, 2-04, OR 2-06, 2-12, OR 5-01	Ordering	CCVA2002-03416-Ord	Production	02/04/02	CLEC Aggregate CLEC Specific	Specials, Trunks	Oct-01	Jan-02	Aug-00- Sep-01	01/30/02	02/04/02	A small percentage of ASRs entered into EXACT were found to be duplicates (duplicated CCNA and PON). This change implements an edit in EXACT to flash a warning on the service representative screen when a duplicate ASR is entered.
OR-5-02	Ordering	CCVA2002-03728-Ord	Rescheduled	02/22/02	CLEC Aggregate CLEC Specific	Complex	Feb-02		Aug-00 -Jan-02	02/07/02		This change control will exclude Pre-Qualified Complex orders and count only basic POTS LSRs (excluding Centrex) for both UNE and Resale.  Data received for Jan-02 and retroactive for Nov-01 and Dec-01. Oct-01 retroactive data is scheduled for delivery on 2/28.
PO-2 (EDI Only)	Pre-Ordering	CCVA2002-03758-Pre	Issued	02/20/02	CLEC Aggregate	All	Feb-02		Dec-01- Jan-02	02/20/02		Since the implementation of EnView transactions to the second EDI server pair for December 2001 data month, the calculation of the numerator for availability status for the EDI interface has not been properly calculated. This change implements correct measurement of each EDI server pair discretely for PO-2.
PR-6-01, 6-02 (numerator only)	Provisioning	CCVA2002-03522-Pro	Issued	02/05/02	CLEC Aggregate CLEC Specific	Platform	Feb-02		Aug-00- Jan-02	02/05/02		During a review of December data, it was discovered that certain ExpressTRAK orders were not included in metric calculation. This change will modify the MTAS feed to NORD to capture ExpressTRAK orders with a 5-digit Class of Service code.

Metric Impact			
With the migration of accounts from CRIS to eTRAK, only CRIS bills were reported. Therefore, Verizon has been under-reporting the total number of bill files.			
For the month of January 2002 there was no impact.			
Business Impact for the December data month is as follows:			
	Reported	Revised	
% Within 30	79.17	45.00	
Total <= 30 Mins.	19	9	
Total Outages	24	20	
The implementation of this request will more accurately identify the number of lines on a request and improve metrics associated with confirmations.			
This table update will result in an increase of orders classified as Complex, a decrease in late PONs on the Late PON report.			
Business impact is immaterial. The October and November studies show improvement at 0.1400% and 0.0935% respectively.			
The business impact for the December data month is as follows:			
	CLEC Perf. Reported	CLEC Perf. Revised	
UNE OR-5-02	51.58	51.30	
Business impact is expected to be minimal since no outages were detected.			
The business impact for the December data month is as follows:			
	Retail Performance	Reported UNE OBS PERF	Revised UNE OBS PERF
PR-6-01	4.04	0 0	7 .27%
PR-6-02	2.48	0 0	14 .55%