Attachment 209 VA Checklist Declaration

Virginia - % Installation Troubles Within 7 Days - Hotcut Loops				
	November	December	January	November-January
Number of Lines on Hotcut Orders	4219	4158	4746	13123
Number of Troubles within 7 Days	2	1	1	4
% Installation Troubles Within 7 Days - Hotcut Loops	0.05%	0.02%	0.02%	0.03%