

VIRGINIA
MR 5-01 % REPEATED REPORTS -- POTS Loops
ROOT CAUSE ANALYSIS
November 2001 - January 2002

Attachment 208
Checklist
Declaration

	<u>Nov-01</u>	<u>Dec-01</u>	<u>Jan-02</u>	<u>Nov - Jan</u>
Verizon Retail % Repeated Reports	14.37%	15.32%	14.29%	14.66%
CLEC UNE POTS Loop % Repeated Reports	15.60%	17.67%	15.15%	16.15%
# UNE POTS Loop Network Troubles	1,051	1,200	1,234	3,485
# UNE POTS Repeated Reports	164	212	187	563
Misdirected by CLEC & No Access	29	52	30	111
% of Total Repeaters	18%	25%	16%	20%
MR 5-01 Adjusted for "Misdirect" & "No Access"	12.84%	13.34%	12.72%	12.97%