

December 17, 2001

## OBSERVATION REPORT #66

KPMG Consulting observed that Verizon did not populate Loop Makeup Responses (LMR) according to the LSOG 4.7.1 Pre-Order Business Rules.

### Issue

According to the LSOG 4.7.1 Pre-Order Business Rules, the population of the Date and Time Sent (D/TSENT) field, see Exhibit 1, is required for all LMRs.

#### **Exhibit 1: Date and Time Sent Field and Corresponding Usage Notes**

<b>Field</b>	<b>Usage</b>	<b>Notes and Conditions</b>
Date and Time Sent (D/TSENT)	Required	Identifies the date and time the transaction is sent.

In December 2001, KPMG Consulting submitted 36 Loop Makeup Inquiry pre-orders (LMI). However, KPMG Consulting observed that for 30 of the LMRs received, the D/TSENT field was not populated.

Exhibit 2 lists the LMRs on which the D/TSENT field should have been populated.

#### **Exhibit 2: LMRs with D/TSENT Fields that should have been Populated**

<b>Item</b>	<b>INQNUM</b>	<b>Date Sent and Received</b>
1	418001VY1N030001	12/13/2001
2	418001VY1N010002	12/14/2001
3	418001VY1N010003	12/14/2001
4	418001VY1N010004	12/14/2001
5	418001VY1N010005	12/14/2001
6	418001VY1N010006	12/14/2001
7	418001VY1N010007	12/14/2001
8	418001VY1N010008	12/14/2001
9	418001VY1N010009	12/14/2001
10	418001VY1N010010	12/14/2001
11	418001VY1N010011	12/14/2001
12	418001VY1N010012	12/14/2001
13	418001VY1N010013	12/14/2001
14	418001VY1N010014	12/14/2001
15	418001VY1N010015	12/14/2001
16	418001VY1N010016	12/14/2001
17	418001VY1N010017	12/14/2001
18	418001VY1N010018	12/14/2001
19	418001VY1N010019	12/14/2001

*This observation report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Date Sent and Received
20	418001VY1N010020	12/14/2001
21	418001VY1N010021	12/14/2001
22	418001VY1N010022	12/14/2001
23	418001VY1N010023	12/14/2001
24	418001VY1N010024	12/14/2001
25	418001VY1N010025	12/14/2001
26	418001VY1N010026	12/14/2001
27	418001VY1N010027	12/14/2001
28	418001VY1N010028	12/14/2001
29	418001VY1N010029	12/14/2001
30	418001VY1N010030	12/14/2001

### **Assessment**

Processing of pre-orders inconsistent with published documentation may impede a CLEC's ability to service its customers.