

December 13, 2001

OBSERVATION REPORT #64

KPMG Consulting observed that Verizon did not populate Installation Status Responses (ISA) according to the LSOG 4.7.1 Pre-Order Business Rules.

Issue

According to the LSOG 4.7.1 Pre-Order Business Rules, the population of the Company Code (CC) field, see Exhibit 1, is required for all ISAs.

Exhibit 1: Company Code Field and Corresponding Usage Notes

Field	Usage	Notes and Conditions
Company Code (CC)	Required	Identifies the exchange carrier generating the inquiry

In December 2001, KPMG Consulting submitted nine Installation Status Inquiry (ISR) pre-orders. However, KPMG Consulting observed that the CC field was not populated for each ISA received.

Exhibit 2 lists the ISAs on which the CC field should have been populated.

Exhibit 2: ISAs with CC Fields that should have been Populated

Item	INQNUM	Date Sent and Received
1	409021VY1I000001	12/10/2001
2	409021VY1I000002	12/10/2001
3	409021VY1I010002	12/10/2001
4	409021VY1I000003	12/10/2001
5	409021VY1I000004	12/10/2001
6	409021VY1I010005	12/10/2001
7	409021VY1I000006	12/10/2001
8	409021VY1I000007	12/10/2001
9	409021VY1I000008	12/10/2001

Assessment

Processing of pre-orders inconsistent with published documentation may impede a CLEC's ability to service its customers.

This observation report is for discussion purposes only and is subject to change without notice.