

December 13, 2001

OBSERVATION REPORT #63

KPMG Consulting observed that Verizon did not populate Conversational TN Selection Responses (AD2) according to the LSOG 4.7.1 Pre-Order Business Rules.

Issue

According to the LSOG 4.7.1 Pre-Order Business Rules, the population of the Foreign Exchange (FX) field, see Exhibit 1, is required for all AD2s.

Exhibit 1: AD2 Field and Corresponding Usage Notes

Field	Usage	Valid Entries	Notes and Conditions
Foreign Exchange (FX)	Required	Y=Yes N= No	Field should contain exact data returned on Address Validation output.

In October and November 2001, KPMG Consulting submitted 31 Conversational TN Selection Inquiry pre-orders (ADI) as part of the Conversational TN selection process. However, KPMG Consulting observed that the FX field was not populated for all AD2s received.

Exhibit 2 lists the AD2s on which the FX field should have been populated.

Exhibit 2: AD2s with FX Fields that should have been Populated

Item	INQNUM	Date Sent and Received
1	414091VY1B010001	10/23/2001
2	414091VY1B000002	11/01/2001
3	414091VY1B010002	11/13/2001
4	414091VY1B000003	11/15/2001
5	414091VY1B000004	11/15/2001
6	414091VY1B010005	11/15/2001
7	414091VY1B000006	11/15/2001
8	414091VY1B000007	11/19/2001
9	414091VY1B000008	11/19/2001
10	414091VY1B010009	11/19/2001
11	414091VY1B000010	11/19/2001
12	414091VY1B000011	11/19/2001
13	414091VY1B000012	11/19/2001
14	414091VY1B000013	11/19/2001
15	414091VY1B000014	11/19/2001
16	414091VY1B000015	11/19/2001
17	414091VY1B000016	11/19/2001
18	414091VY1B000017	11/19/2001

This observation report is for discussion purposes only and is subject to change without notice.

Item	INQNUM	Date Sent and Received
19	414091VY1B000018	11/19/2001
20	414091VY1B000019	11/19/2001
21	414091VY1B000020	11/19/2001
22	414091VY1B000021	11/20/2001
23	414091VY1B000022	11/20/2001
24	414091VY1B000023	11/20/2001
25	414091VY1B000024	11/20/2001
26	414091VY1B000025	11/20/2001
27	414091VY1B000026	11/20/2001
28	414091VY1B000027	11/20/2001
29	414091VY1B000028	11/20/2001
30	414091VY1B000029	11/20/2001
31	414091VY1B000030	11/20/2001

Assessment

Processing of pre-orders inconsistent with published documentation may impede a CLEC's ability to service its customers.