

November 21, 2001

OBSERVATION REPORT #56

KPMG Consulting is unable to receive Electronic Data Interface (EDI) responses for Loop Makeup Inquiry (LMI) pre-orders.

Issue

According to the LSOG 4.7.1 Pre-Order Business Rules, a CLEC should submit an LMI pre-order to determine loop make-up criteria prior to placing an order.

On October 22, 2001, KPMG Consulting submitted an LMI pre-order that experienced a translation failure in the EDI response file.¹ Verizon subsequently issued Change Request #2312 outlining the fix to modify the *Verizon Pre-Order EDI Guide*² in order to resolve the issue. However, this fix will not be effective until December 16, 2001.

Exhibit 1 displays an LMI pre-order for which KPMG Consulting was unable to receive an EDI response.

Exhibit 1: LMI Pre-Order for which KPMG Consulting was Unable to Receive an EDI Response

Item	Form	INQNUM*Ver	Date/Time Sent	EDI Response Translation Failure	Date/Time Failure Occurred
1	LMI	CTEP51VY0N000001*AA	10/22/2001 16:49	R CKID.500: ID no <935> value <A > not in tbls <V4PRLMR>,<ANSIFCT>.	10/22/2001 16:49

Assessment

The inability to receive responses to LMI pre-orders may impede a CLEC's ability to submit subsequent orders.

¹ This issue was addressed in Item 16 of KPMG Consulting's Observation Report #45.

² *Verizon Pre-Order EDI Guide*, Version 4.7.1.

This observation report is for discussion purposes only and is subject to change without notice.