

November 20, 2001

OBSERVATION REPORT #51

KPMG Consulting has observed that Verizon sent both Jeopardy notifications (JEOP) and additional Local Service Request Local Responses (LSRLR) to originally confirmed orders.

Issue

According to Verizon's *Jeopardy Notification Document*,¹ a CLEC should receive a JEOP if the confirmed Due Date (DD) on the LSRLR will not be met. Otherwise, it is KPMG Consulting's understanding of the LSOG 4.7.1 Order Business Rules that a CLEC should receive only one LSRLR confirming the DD.

Through November 9, 2001, KPMG Consulting submitted 1334 Local Service Requests (LSR), each receiving one LSRLR with a DD. However, after receiving the LSRLR, KPMG Consulting then received both an additional LSRLR and a JEOP for 17 of these orders.

Exhibit 1 lists the PONs for which KPMG Consulting has received both JEOPs and additional LSRLRs.

Exhibit 1: PONs that Received Both JEOPs and Additional LSRLRs

Item	PON*Ver	LSR Sent	1st LSRLR Received	1st LSRLR Due Date	2nd LSRLR Received	2nd LSRLR Due Date	JEOP Received	JEOP Due Date
1	080021VY1X010007*AA	11/01/2001 15:29	11/02/2001 13:12	11/13/2001	11/06/2001 11:09	12/31/2001	11/06/2001 11:17	11/13/2001
2	070021VY1X000006*AA	10/30/2001 14:40	10/30/2001 15:53	11/08/2001	11/07/2001 13:28	12/31/2001	11/07/2001 15:18	12/31/2001
3	078011VY1X000004*AA	11/01/2001 15:04	11/02/2001 12:54	11/13/2001	11/08/2001 16:04	12/31/2001	11/08/2001 16:07	12/31/2001
4	078011VY1X000007*AA	11/07/2001 16:04	11/08/2001 12:41	11/19/2001	11/08/2001 15:40	12/31/2001	11/08/2001 15:46	12/31/2001
5	078011VY1X000017*AA	11/02/2001 13:42	11/02/2001 15:04	11/14/2001	11/08/2001 16:16	12/31/2001	11/08/2001 16:21	12/31/2001
6	078011VY1X010015*AA	10/31/2001 15:09	11/01/2001 14:24	11/09/2001	11/08/2001 16:00	12/31/2001	11/08/2001 04:03	12/31/2001
7	078021VY1X010004*AA	11/01/2001 13:50	11/02/2001 13:43	11/13/2001	11/08/2001 16:28	12/31/2001	11/08/2001 16:31	12/31/2001
8	083011VY1X000007*AA	10/31/2001 15:13	11/01/2001 14:18	11/09/2001	11/08/2001 15:52	12/31/2001	11/08/2001 15:58	12/31/2001
9	083011VY1X000009*AA	11/02/2001 13:47	11/05/2001 14:50	11/14/2001	11/08/2001 16:49	12/31/2001	11/08/2001 16:54	12/31/2001

¹ *Jeopardy Notification Document*, Version 3.0, June 2001, found at http://128.11.40.241/east/wholesale/html/pdfs/CR0555_IndustryNotification.pdf

This observation report is for discussion purposes only and is subject to change without notice.

Item	PON*Ver	LSR Sent	1st LSRLR Received	1st LSRLR Due Date	2nd LSRLR Received	2nd LSRLR Due Date	JEOP Received	JEOP Due Date
10	097011VY1X000007*AA	10/23/2001 16:06	10/24/2001 16:04	11/1/2001	10/26/2001 16:48	12/31/2001	10/26/2001 16:56	12/31/2001
11	097011VY1X000009*AA	10/23/2001 16:08	10/24/2001 16:59	11/01/2001	10/29/2001 10:10	12/31/2001	10/29/2001 10:16	12/31/2001
12	097021VY1X010001*AA	08/22/2001 12:30	08/23/2001 12:16	08/31/2001	08/24/2001 09:55	12/31/2001	08/24/2001 11:13	12/31/2001
13	097031VY1X000002*AC	10/23/2001 14:31	10/24/2001 12:29	11/01/2001	11/01/2001 12:11	12/31/2001	11/01/2001 12:16	12/31/2001
14	097031VY1X000004*AA	10/23/2001 14:37	10/24/2001 12:40	11/01/2001	11/01/2001 14:29	12/31/2001	11/01/2001 14:36	12/31/2001
15	097031VY1X000005*AA	10/23/2001 14:40	10/24/2001 12:19	11/01/2001	11/01/2001 15:14	12/31/2001	11/01/2001 15:19	12/31/2001
16	097031VY1X000007*AA	10/23/2001 15:17	10/24/2001 14:44	11/01/2001	11/01/2001 15:02	12/31/2001	11/01/2001 15:06	12/31/2001
17	097031VY1X000009*AA	10/23/2001 15:19	10/24/2001 13:03	11/01/2001	11/01/2001 11:31	12/31/2001	11/01/2001 12:06	12/31/2001

Assessment

CLECs require processing of orders consistent with published documentation in order to service their customers.