

October 25, 2001

OBSERVATION REPORT #43

KPMG Consulting CLEC received expressTRAK bills from Verizon with unexpected credits for prorated Other Charges and Credits (OCC) charges and Monthly Recurring Charges (MRC).

Issue

During the course of executing the Functional Carrier Bill Evaluation, KPMG Consulting examined the July 19, 2001 expressTRAK bills and observed unexpected credits for prorated OCC charges and MRCs. The expressTRAK bills did not provide explanations for these credits.

Exhibit 1 contains the telephone numbers for which KPMG Consulting observed unexpected credits for prorated OCC charges. Exhibit 2 contains the telephone numbers for which KPMG Consulting observed unexpected credits for MRCs.

Exhibit 1: Unexpected Credits for Prorated OCC Charges

Bill Date	Telephone Number	UNB Platform Port	Non-Published Service	Platform Loop	Local Number Portability	UNE-P Service Connection
7/19/2001	703-302-2074	\$3.42	\$0.97	\$6.07	\$0.13	\$2.68
7/19/2001	804-787-9006	\$1.08	\$1.43	\$8.95	\$0.19	N/A

Exhibit 2: Unexpected Credits for MRCs

Bill Date	Telephone Number	UNB Platform Port	Non-Published Service	Platform Loop	Local Number Portability
7/19/2001	703-302-2074	\$1.30	\$1.71	\$10.74	\$0.23
7/19/2001	804-787-9006	\$1.30	\$1.71	\$10.74	\$0.23

Assessment

Incorrect billing by an ILEC may cause a CLEC to incur additional costs when reconciling bills.

This observation report is for discussion purposes only and subject to change without notice