

October 24, 2001

OBSERVATION REPORT #41

KPMG Consulting observed that Verizon's Product Interval Guides do not provide provisioning intervals for UNE-Platform line splitting orders.

Issue

According to Verizon Change Request #2055, the committed date for line splitting in the Northeast and Southeast regions is October 20, 2001. However, neither the *UNE-P Standard Intervals*¹ nor the *Intervals for Unbundled Network Elements*² documents found on the Verizon East Customer Support website³ provides the intervals necessary for ordering Verizon's line splitting product.

Assessment

CLECs rely on complete documentation to correctly prepare orders. Incomplete provisioning intervals inhibit a CLEC's ability to inform its customers when line splitting services will be provisioned.

¹ <http://www22.verizon.com/wholesale/attachments/UNE-PStndrdIntvls.pdf>

² http://www22.verizon.com/wholesale/attachments/UNE_100401.xls

³ <http://128.11.40.241/east/verizon3.html>

This observation report is for discussion purposes only and is subject to change without notice.