

August 17, 2001

OBSERVATION REPORT #29

KPMG Consulting observed that Verizon included test CLEC transactions in the Billing metrics results in the June 2001 Aggregate Carrier-to-Carrier (C2C) reports.

Issue

Verizon produces monthly Aggregate Carrier-to-Carrier reports that detail performance based on both retail and wholesale commercial transactions.

The June 2001 billing data set¹ that Verizon supplied to KPMG Consulting for metrics replication purposes included test transactions from KPMG Consulting and other CLECs that had been processed through Verizon's operations support systems.

Assessment

The inclusion of test CLEC transactions in the Aggregate C2C report may misrepresent commercial results.

¹ This data was contained in files called: BI-1-8-VA-CLECAGG.june2001.zip and BI-1-8-VA-RTLAGG.june2001.zip