

July 11, 2001

**OBSERVATION REPORT #18**

KPMG Consulting observed inconsistencies in the *Verizon Order EDI Guide - Version 4.6.1*.

**Issue**

KPMG Consulting observed multiple inconsistencies in the field/data value locations and descriptions, contained in the *Verizon Order EDI Guide - Version 4.6.1* located on the Verizon website.<sup>1</sup> The issues uncovered are detailed in Exhibit 1 below.

**Exhibit 1: Issues Uncovered in Order EDI Guide - Version 4.6.1**

Item	Field No.	Form	Field	Issues
1	13	CRS	SMDRAC	On page 5 of the v4.6.1 Order EDI Guidelines for CRS, the mapping for SMDRAC depicts the literal 'SMDRAC' in REF03; however, the CRS EDI example in Section 3.2 depicts the literal 'SMDRAC' in the REF02.
2	68	DL	DELNUM	On page 30 of the v4.6.1 Order EDI Guidelines for DL, the mapping for DELNUM is depicted as PO1/REF; however, the DL EDI Example in Section 3.4 depicts DELNUM as PO1/N1/REF.
3	8b, 8c	EU	ROUTE, BOX	On page 42 of the v4.6.1 Order EDI Guideline for EU fields ROUTE and BOX are defined as mapping in the Detail records with qualifying data element N101=IT. However, the EU EDI Example in Section 3.6 depicts mapping to the Header record.
4	40-46	EU	SBILLNM, STREET, FLOOR, ROOM, CITY, STATE, ZIPCODE	On pages 48-49 of the v.4.6.1 Order EDI Guideline for EU fields SBILLNM, STREET, FLOOR, ROOM, CITY, STATE, ZIPCODE are defined with qualifying data element N101=X1. However, the EU EDI Example in Section 3.6 does not depict the N1segment for this loop.
5	9	ERR	ACCEPT REJECT	On page 110 of the v4.6.1 Order Business Rules, the Notes and Conditions for ACCEPT REJECT states "WEB GUI only". On page 52 of the v4.6.1 Order EDI Guidelines, however, ACCEPT REJECT is defined as mapping in the Detail REF. In addition, the ERR EDI Example in Section 3.7 of the v4.6.1 Order EDI Guidelines depicts ACCEPT REJECT as mapping in the Header REF.

<sup>1</sup> [http://128.11.40.241/east/business\\_rules/master.htm](http://128.11.40.241/east/business_rules/master.htm)

*This observation report is for discussion purposes only and is subject to change without notice.*

Item	Field No.	Form	Field	Issues
6	11	LSR	D/TSENT	On page 80 of the v4.6.1 EDI Guidelines for LSR, D/TSENT comments states 'date portion may be sent in BCH11'. The LSR EDI Example in Section 3.11 depicts D/TSENT as BCH11. However, EDI v4020 defines element BCH06 as 'mandatory'.
7	17o, 17p	LSRBCM	FEATDET, FEATDET DATA	On page 74 of the v4.6.1 Order EDI Guide that Change Mgmt# EDI 2001.3 changed the looping information from PO1/SLN/QTY to PO1/SLN/SI for FEATDET and FEATDET DATA. However, the fields are depicted as mapping in the PO1/SLN/QTY/SI in the EDI Guide and the LSRBCM EDI Example in Section 3.9.
8	24	RFR	LNUM	On page 131 of the v4.6.1 Order EDI Guidelines for RFR, the mapping for LNUM is defined as PO1/REF. The v4.6.1 RFR EDI Example in Section 3.4, however, depicts LNUM as PO1/SLN/REF.
9	27/57	RPL	LCON	On page 138 of the v4.6.1 Order EDI Guidelines, the LCON is defined as mapping in the PO1/N1/PER02. In Section 3.18 RPL EDI Example, however, in both the Primary and Secondary sections, the PO1/N1/PER02 mapping for LCON appears to be the literal 'LCON'.
10	29/59	RPL	ALCON	On page 139 of the v4.6.1 Order EDI Guidelines, ALCON is defined as mapping in the PO1/N1/PER02. In Section 3.18 RPL EDI Example, however, in both the Primary and Secondary sections, the PO1/N1/PER02 mapping for ALCON appears to be the literal 'ALCON'.
11	32/62	RPL	IWCON	On page 139 of the v4.6.1 Order EDI Guidelines, IWCON is defined as mapping in the PO1/N1/PER02. In Section 3.18 RPL EDI Example, however, in both the Primary and Secondary sections, the PO1/N1/PER02 mapping for IWCON appears to be the literal 'IWCON'.
12	53a	RS	OPRSVC	On page 161 of the v4.6.1 Order RS EDI Guidelines, OPRSVC is defined as mapping in the Header SI. However, OPRSVC depicted as mapping in the Detail PO1 in Section 3.19 RS EDI Example.

### Assessment

CLECs require accurate order EDI documentation in order to build their interface software and generate order transactions in accordance with the business rules.

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