June 20, 2001

OBSERVATION REPORT #9

KPMG Consulting observed discrepancies in the June 2001 release of the Verizon – expressTRAK Quality Baseline Validation Test Deck (Version 4.4) for LSOG 4.6.1.

<u>Issue</u>

KPMG Consulting identified the following issues during the CLEC Test Environment (CTE) testing of the LSOG 4.6.1 expressTRAK Test Deck (Version 4.4) for Virginia:

- Inconsistencies between Local Service Request (LSR) and Electronic Data Interchange (EDI) examples
- Inconsistency between a scenario description and its LSR and EDI examples

As part of the scenarios included with Version 4.4 of the expressTRAK Test Deck, Verizon provided examples of LSRs and their associated inbound EDI requests. Exhibit 1 displays instances in which the LSR examples were inconsistent with the corresponding EDI examples.

Exhibit 1: Discrepancies between LSR and EDI Examples

ITEM	TEST DECK SCENARIO	FORM	FIELD	ISSUE
1	# 17	RS-TNS-FD Group 1	Feature	LSR lists 1MB; EDI lists 1BZ
2	# 18	PS-TNS Group	LTOS	LSR does not list LTOS field while EDI does
3	# 29	DL	STYC	LSR lists S1; EDI lists SI

In addition, according to the Test Deck description of Scenario #33[1], a new CLEC telephone number should be populated in the Listing Telephone Number (LTN) field on the Directory Listing (DL) form. However, KPMG Consulting observed that in both the LSR and EDI examples the telephone number listed in the Disconnect Number (DISCNBR) field on the Loop Service (LS) form was the same telephone number populated in the LTN field on the DL form.

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[1] The expressTRAK Test Deck lists the following scenario description for Test Deck Scenario #33: "VZ business customer migrates 2 lines to loop service and changes the TN on the directory listing to a new CLEC TN."

This observation report is for discussion purposes only and is subject to change without notice.

Assessment

CLECs cannot effectively use the CTE without accurate and complete documentation. The inconsistencies and incorrect information provided in Version 4.4 of the expressTRAK Test Deck may cause delays in the testing process and may impede a CLEC's ability to service customers in a timely manner.

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