

June 12, 2001

OBSERVATION REPORT #8

KPMG Consulting received late Daily Usage Feed (DUF) records.

Issue

According to the Timeliness of Daily Usage Feed metric¹, BI-1, CLECs should receive 95% of the DUF records within four business days. However, KPMG Consulting only received 70.17% of 1,842 DUF records within four business days. All late DUF records received were Resale.

The exhibit below shows the percentage breakdown of DUF records received and the corresponding number of business days.

Exhibit 1: Timeliness of DUF

Number of Business Days	Number of DUF Records Received	Percentage of DUF Records Received
2	354	19.22%
3	206	11.18%
4	733	39.79%
> 4	549	29.80%
Total DUFs Received	1,842	100.00%

Assessment

CLECs require timely delivery of DUF records to generate bills and service their customers in a timely manner.

¹ Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports, dated August 11, 2000.

This observation report is for discussion purposes only and is subject to change without notice.