

May 21, 2001

**OBSERVATION REPORT #4 – DETAIL****Late DDA Pre-order Request Responses**

<b>Item</b>	<b>INQNUM</b>	<b>Request Sent</b>	<b>Response Received</b>	<b>Response Time (seconds):</b>	<b>Exceeded C2C Guideline by (seconds):</b>
1	020021TE0K000001	05/11/01 11:39:59 AM	05/11/01 11:40:05 AM	6.00	0.61
2	408021TE0K000005	05/10/01 12:46:52 PM	05/10/01 12:46:58 PM	6.00	0.61
3	020051TE0K000001	05/04/01 10:59:36 AM	05/04/01 10:59:45 AM	9.00	3.61
4	020051TE0K000002	05/07/01 01:42:33 PM	05/07/01 01:42:42 PM	9.00	3.61
5	013041TE0K000002	05/09/01 05:09:14 PM	05/09/01 05:09:23 PM	9.00	3.61
6	013051TE0K000003	05/11/01 10:12:36 AM	05/11/01 10:12:48 AM	12.00	6.61
7	072041TE0K000001	05/01/01 09:37:56 AM	05/01/01 09:38:08 AM	12.00	6.61
8	020051TE0K000003	05/09/01 04:59:10 PM	05/09/01 05:00:18 PM	68.00	62.61

*This observation report is for discussion purposes only and is subject to change without notice.*