

Virginia SCC/Verizon
Active Observation Status Summary – As of 01/29/02

ID	Brief Description	Status	Status Reason	Notes	Additional Documents
ACTIVE OBSERVATIONS					
068	KPMG Consulting is unable to replicate certain Ordering (OR) metrics results that have been reported by Verizon in the September and October 2001 Aggregate Carrier-to-Carrier (C2C) reports.	Open	Under Discussion	<p>01/15/02: Opened; Verizon proposed to defer the observation until the next Observation meeting.</p> <p><u>Action Items:</u></p> <ul style="list-style-type: none"> ▪ Verizon will address the issue at the next Observation meeting. <p>01/22/02: Verizon indicated that the ASR data was inadvertently not included in the September and October 2001 C2C reports and that they have initiated internal change controls to resolve this issue. Verizon also indicated that this would be fixed with the December data month. KPMG Consulting indicated that we would address the issue at the next Observation meeting.</p> <p><u>Action Items:</u></p> <ul style="list-style-type: none"> ▪ KPMG Consulting will address the issue at the next Observation meeting. <p>01/29/02: KPMG Consulting proposed to defer the observation until the next Observation meeting to review any appropriate change control notifications.</p> <ul style="list-style-type: none"> ▪ KPMG Consulting will address the issue at the next Observation meeting. 	
069	KPMG Consulting was unable to perform Extended Trouble History Request transactions on Plain Old Telephone Service (POTS) lines.	Open	Under Discussion	<p>01/22/02: Opened; Verizon proposed to defer the observation until the next Observation meeting.</p> <p><u>Action Items:</u></p> <ul style="list-style-type: none"> ▪ Verizon will address the issue at the next Observation meeting. <p>01/29/02: Verizon indicated that there was a production problem that started the third weekend of November and was fixed on December 10, 2001. As a result, Trouble Ticket Histories for UNE-P and Resale POTS circuits were not properly recorded. Verizon indicated that because the production problem concerned UNE-P and Resold POTS, they assumed that the 80% rate of failure was a result of KPMG Consulting's test bed being composed of approximately 80% UNE-P and Resold POTS. KPMG Consulting indicated that we would address the issue at</p>	

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				the next Observation meeting. <u>Action Items:</u> <ul style="list-style-type: none"> ▪ KPMG Consulting will address the issue at the next Observation meeting. 	
070	KPMG Consulting observed that Maintenance and Repair (M&R) Special troubles submitted by the KPMG CLEC in October 2001 did not appear on the KPMG CLEC Specific Carrier-to-Carrier (C2C) report.	Open	Under Discussion	01/29/02: Opened; Verizon proposed to defer the observation until the next Observation meeting. <u>Action Items:</u> <ul style="list-style-type: none"> ▪ Verizon will address the issue at the next Observation meeting. 	