

**Virginia State Corporation Commission**

**Verizon Virginia, Inc.  
OSS Evaluation Project**

**Final Report  
Version 2.0**

**Submitted by:**

The logo for KPMG Consulting, featuring the letters 'KPMG' in a bold, sans-serif font with a small square icon to the right of the 'G', followed by the word 'Consulting' in a smaller, italicized sans-serif font.

**April 15, 2002**

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# I. Document Control

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**A. Distribution****Table I-1: Distribution List For Document**

<b>Person</b>	<b>Department</b>	<b>Date Sent</b>
Alexander Skirpan	Virginia State Corporation Commission	April 15, 2002
Kathleen Cummings	Virginia State Corporation Commission	April 15, 2002
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**B. Approved By****Table I-2: Approval List For Document**

Person	Department	Date
Alexander Skirpan, OSS Project Manager	Virginia State Corporation Commission	April 15, 2002

**Table I-3: Version Control**

Version	Date	Reason
.5	February 22, 2002	Initial draft release
1.0	March 4, 2002	Revised draft release
2.0	April 15, 2002	Final release



**C. Statement of Limiting Conditions**

The following conditions, limitations, and assumptions relate to the Final Report:

This report is provided pursuant to the secretarial letter issued by the Virginia State Corporation Commission on February 17, 2000 instructing KPMG Consulting to conduct testing of Verizon Virginia operations support systems (OSS) in accordance with the KPMG Consulting-developed Master Test Plan (MTP). The results contained within this report are composed of a significant number of test evaluation criteria and are presented without weighting considerations. In particular, none of the individual test results can be considered independently. To draw conclusions based on individual test measures, or a limited number of test measures, would be inappropriate. Furthermore, the evaluation criteria should not be considered of equal weight or value. Hence, any attempt to determine an overall “score” based on percentage of evaluation criteria that are satisfied is strongly discouraged.

This report assumes that the reader possesses a general understanding of the telecommunications industry and related systems, documentation, and processes; consequently, KPMG Consulting assumes no responsibility for the misuse, misunderstanding, or misinterpretation of the content of this report.

The report has been prepared solely for the purpose stated and should not be used for any other purpose. Except as specifically stated in the report, neither our report nor its content is to be referred to or quoted, in whole or in part, in any registration statement, prospectus, public filing, loan agreement, or other agreement or document, without our prior written approval.

Certain information and assumptions (oral and written) have been presented to us by the management of Verizon and other third parties. We have relied on this information in our analysis and in the preparation of the report, and have not independently verified the accuracy or completeness of the information provided; accordingly, we express no opinion on such data.

We have not conducted an audit or review of the historical data provided to us in accordance with generally accepted auditing procedures and/or standards promulgated by the American Institute of Certified Public Accountants (AICPA). We express no opinion or offer any assurance with respect to the accuracy of the aforementioned historical data. KPMG Consulting makes no representation nor has any obligation with reference to any events or transactions occurring subsequent to the date of this report.

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