

January 9, 2002

EXCEPTION REPORT #14

KPMG Consulting observed that Verizon's July, August, September and October 2001 KPMG CLEC Specific Carrier-to-Carrier (C2C) reports did not reflect all Provisioning production transactions.

Issue

As part of the PMR3: Metrics Calculation and Reporting Verification and Validation Review, KPMG Consulting attempted to replicate the Provisioning (PR) metrics results as reported in the July, August, September and October 2001 KPMG CLEC Specific C2C reports. The PR metrics results contained in these reports are based on the *Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports*, dated August 11, 2000.

KPMG Consulting observed that, with the exception of Unbundled Network Elements (UNE) Specials, Verizon reported either "NA" or "0" for PR metrics results that should have contained values based on transactions submitted by the KPMG Consulting Test CLEC.

Assessment

Inaccurate CLEC Specific C2C reports impede the ability of CLECs to determine whether or not they are receiving the levels of service mandated in the *Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports*, dated August 11, 2000.

This exception report is for discussion purposes only and is subject to change without notice.