

Issued: November 27, 2001  
 Revised: December 28, 2001

**EXCEPTION REPORT #6**

KPMG Consulting received late Telephone Number Availability & Reservation (TNA)<sup>1</sup> pre-order responses submitted via the Electronic Data Interface (EDI) as part of the volume performance testing.

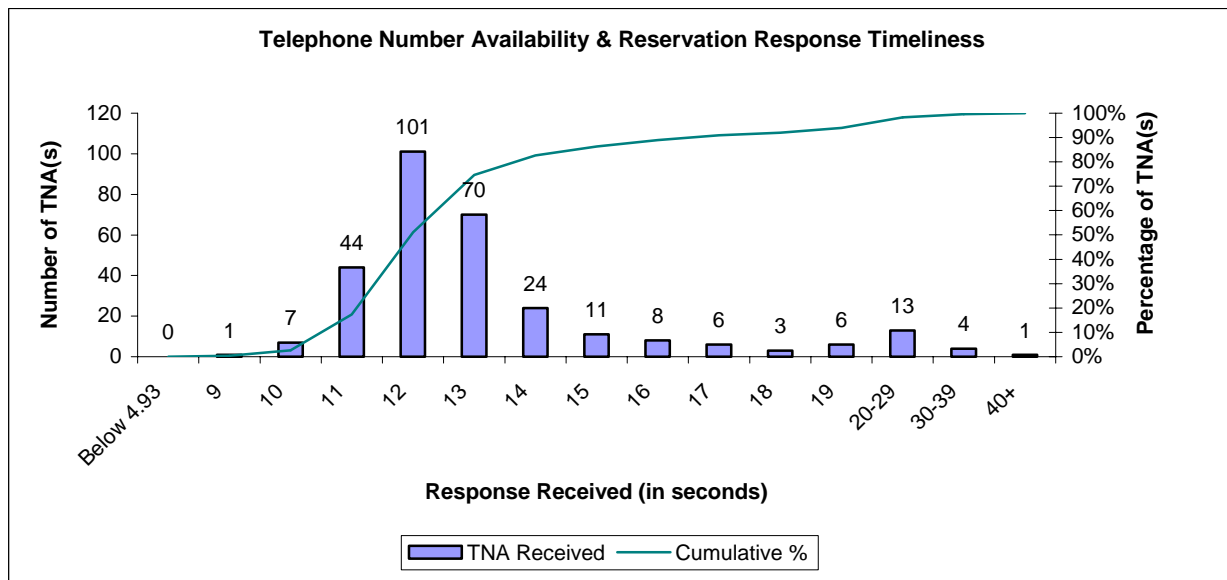
**Issue**

Using the September 2001 Virginia Carrier-to-Carrier (C2C) report, KPMG Consulting compared our TNA timeliness results against the value reported for metric PO-1-05, Average Response Time – Telephone Number Availability & Reservation.<sup>2</sup> The September report shows a parity response time of 0.93 seconds for this metric, making the standard 4.93 seconds (parity plus 4 seconds).

Through November 6, 2001, KPMG Consulting submitted 300 TNA pre-order EDI transactions and received 299 valid responses as part of the Volume Performance Tests. These responses had an average response time of 13.62 seconds, exceeding the standard of 4.93 seconds.

Exhibit 1 shows the distribution of TNA pre-order responses in seconds. Exhibit 2 provides all 299 late TNA responses.

**Exhibit 1: Distribution of TNA Pre-Order Responses**



<sup>1</sup> TNA - Telephone Number Availability & Reservation is formerly known as Telephone Number Selection (TNS).

<sup>2</sup> The Virginia Carrier to Carrier Guidelines Performance Standards and Reports, dated August 11, 2000, defined EDI TNA timeliness in PO-1-05 as “Parity with BA Retail plus not more than 4 seconds. (4-Second difference allows for variations in functionality and additional security requirements of interface.)”

*This exception report is for discussion purposes only and is subject to change without notice.*

**Exhibit 2: Examples of Late TNA Pre-Order Responses**

<b>Item</b>	<b>INQNUM</b>	<b>Response Time (Seconds)</b>	<b>Exceeded C2C Guideline by (seconds)</b>
1	404A314Y0A001752	9	4.07
2	404A314Y0A002233	10	5.07
3	404A311Y0A002207	10	5.07
4	404A314Y0A001756	10	5.07
5	404A314Y0A001751	10	5.07
6	404A311Y0A001774	10	5.07
7	404A311Y0A001749	10	5.07
8	404A311Y0A001705	10	5.07
9	404A314Y0A002256	11	6.07
10	404A314Y0A002251	11	6.07
11	404A311Y0A002276	11	6.07
12	404A314Y0A002249	11	6.07
13	404A314Y0A002245	11	6.07
14	404A311Y0A002256	11	6.07
15	404A311Y0A002253	11	6.07
16	404A311Y0A002255	11	6.07
17	404A311Y0A002247	11	6.07
18	404A314Y0A002230	11	6.07
19	404A311Y0A002243	11	6.07
20	404A311Y0A002226	11	6.07
21	404A311Y0A002229	11	6.07
22	404A314Y0A002212	11	6.07
23	404A311Y0A002215	11	6.07
24	404A314Y0A002207	11	6.07
25	404A311Y0A002213	11	6.07
26	404A311Y0A002209	11	6.07
27	404A314Y0A002201	11	6.07
28	404A311Y0A002205	11	6.07
29	404A314Y0A001759	11	6.07
30	404A311Y0A001783	11	6.07
31	404A314Y0A001757	11	6.07
32	404A311Y0A001781	11	6.07
33	404A311Y0A001769	11	6.07
34	404A314Y0A001748	11	6.07
35	404A311Y0A001761	11	6.07
36	404A311Y0A001760	11	6.07
37	404A311Y0A001756	11	6.07
38	404A311Y0A001755	11	6.07
39	404A314Y0A001729	11	6.07
40	404A311Y0A001750	11	6.07
41	404A311Y0A001746	11	6.07
42	404A311Y0A001743	11	6.07
43	404A311Y0A001740	11	6.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
44	404A311Y0A001720	11	6.07
45	404A314Y0A001712	11	6.07
46	404A314Y0A001710	11	6.07
47	404A314Y0A001708	11	6.07
48	404A314Y0A001707	11	6.07
49	404A311Y0A001713	11	6.07
50	404A311Y0A001711	11	6.07
51	404A311Y0A001710	11	6.07
52	404A311Y0A001706	11	6.07
53	404A311Y0A002290	12	7.07
54	404A311Y0A002289	12	7.07
55	404A311Y0A002286	12	7.07
56	404A311Y0A002285	12	7.07
57	404A311Y0A002287	12	7.07
58	404A314Y0A002257	12	7.07
59	404A311Y0A002283	12	7.07
60	404A311Y0A002284	12	7.07
61	404A314Y0A002255	12	7.07
62	404A314Y0A002253	12	7.07
63	404A311Y0A002275	12	7.07
64	404A311Y0A002274	12	7.07
65	404A311Y0A002271	12	7.07
66	404A311Y0A002269	12	7.07
67	404A314Y0A002248	12	7.07
68	404A311Y0A002268	12	7.07
69	404A314Y0A002242	12	7.07
70	404A311Y0A002264	12	7.07
71	404A311Y0A002265	12	7.07
72	404A311Y0A002262	12	7.07
73	404A314Y0A002236	12	7.07
74	404A314Y0A002229	12	7.07
75	404A311Y0A002246	12	7.07
76	404A314Y0A002232	12	7.07
77	404A311Y0A002244	12	7.07
78	404A314Y0A002224	12	7.07
79	404A311Y0A002245	12	7.07
80	404A314Y0A002225	12	7.07
81	404A314Y0A002218	12	7.07
82	404A311Y0A002232	12	7.07
83	404A314Y0A002220	12	7.07
84	404A314Y0A002222	12	7.07
85	404A311Y0A002234	12	7.07
86	404A311Y0A002235	12	7.07
87	404A314Y0A002221	12	7.07
88	404A311Y0A002227	12	7.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
89	404A311Y0A002225	12	7.07
90	404A311Y0A002228	12	7.07
91	404A311Y0A002220	12	7.07
92	404A311Y0A002222	12	7.07
93	404A311Y0A002221	12	7.07
94	404A311Y0A002218	12	7.07
95	404A311Y0A002219	12	7.07
96	404A314Y0A002205	12	7.07
97	404A314Y0A002204	12	7.07
98	404A311Y0A002212	12	7.07
99	404A314Y0A002203	12	7.07
100	404A311Y0A002210	12	7.07
101	404A314Y0A002202	12	7.07
102	404A311Y0A002206	12	7.07
103	404A311Y0A001790	12	7.07
104	404A311Y0A001789	12	7.07
105	404A314Y0A001758	12	7.07
106	404A311Y0A001784	12	7.07
107	404A314Y0A001754	12	7.07
108	404A311Y0A001780	12	7.07
109	404A314Y0A001749	12	7.07
110	404A311Y0A001775	12	7.07
111	404A314Y0A001747	12	7.07
112	404A311Y0A001772	12	7.07
113	404A311Y0A001771	12	7.07
114	404A314Y0A001742	12	7.07
115	404A314Y0A001743	12	7.07
116	404A311Y0A001766	12	7.07
117	404A311Y0A001762	12	7.07
118	404A314Y0A001741	12	7.07
119	404A311Y0A001763	12	7.07
120	404A314Y0A001734	12	7.07
121	404A314Y0A001735	12	7.07
122	404A314Y0A001733	12	7.07
123	404A311Y0A001751	12	7.07
124	404A311Y0A001747	12	7.07
125	404A314Y0A001726	12	7.07
126	404A311Y0A001738	12	7.07
127	404A311Y0A001741	12	7.07
128	404A311Y0A001744	12	7.07
129	404A314Y0A001723	12	7.07
130	404A314Y0A001725	12	7.07
131	404A314Y0A001718	12	7.07
132	404A311Y0A001736	12	7.07
133	404A311Y0A001734	12	7.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
134	404A311Y0A001733	12	7.07
135	404A311Y0A001732	12	7.07
136	404A314Y0A001722	12	7.07
137	404A311Y0A001727	12	7.07
138	404A311Y0A001729	12	7.07
139	404A314Y0A001713	12	7.07
140	404A314Y0A001716	12	7.07
141	404A314Y0A001715	12	7.07
142	404A314Y0A001711	12	7.07
143	404A311Y0A001721	12	7.07
144	404A311Y0A001723	12	7.07
145	404A311Y0A001718	12	7.07
146	404A311Y0A001716	12	7.07
147	404A314Y0A001705	12	7.07
148	404A311Y0A001715	12	7.07
149	404A314Y0A001706	12	7.07
150	404A314Y0A001703	12	7.07
151	404A314Y0A001702	12	7.07
152	404A311Y0A001708	12	7.07
153	404A311Y0A001704	12	7.07
154	404A311Y0A002288	13	8.07
155	404A314Y0A002258	13	8.07
156	404A311Y0A002282	13	8.07
157	404A311Y0A002279	13	8.07
158	404A314Y0A002252	13	8.07
159	404A314Y0A002250	13	8.07
160	404A314Y0A002247	13	8.07
161	404A311Y0A002270	13	8.07
162	404A311Y0A002272	13	8.07
163	404A314Y0A002243	13	8.07
164	404A311Y0A002266	13	8.07
165	404A314Y0A002240	13	8.07
166	404A311Y0A002258	13	8.07
167	404A314Y0A002234	13	8.07
168	404A314Y0A002235	13	8.07
169	404A311Y0A002249	13	8.07
170	404A311Y0A002248	13	8.07
171	404A311Y0A002251	13	8.07
172	404A314Y0A002231	13	8.07
173	404A311Y0A002239	13	8.07
174	404A311Y0A002240	13	8.07
175	404A314Y0A002228	13	8.07
176	404A314Y0A002226	13	8.07
177	404A311Y0A002238	13	8.07
178	404A311Y0A002233	13	8.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
179	404A314Y0A002219	13	8.07
180	404A311Y0A002231	13	8.07
181	404A311Y0A002230	13	8.07
182	404A314Y0A002213	13	8.07
183	404A314Y0A002211	13	8.07
184	404A314Y0A002210	13	8.07
185	404A314Y0A002209	13	8.07
186	404A314Y0A002206	13	8.07
187	404A311Y0A002217	13	8.07
188	404A311Y0A001788	13	8.07
189	404A311Y0A001785	13	8.07
190	404A311Y0A001782	13	8.07
191	404A314Y0A001755	13	8.07
192	404A314Y0A001753	13	8.07
193	404A311Y0A001778	13	8.07
194	404A311Y0A001779	13	8.07
195	404A311Y0A001776	13	8.07
196	404A311Y0A001773	13	8.07
197	404A311Y0A001777	13	8.07
198	404A314Y0A001746	13	8.07
199	404A311Y0A001767	13	8.07
200	404A314Y0A001745	13	8.07
201	404A314Y0A001740	13	8.07
202	404A314Y0A001738	13	8.07
203	404A311Y0A001754	13	8.07
204	404A314Y0A001737	13	8.07
205	404A311Y0A001759	13	8.07
206	404A311Y0A001748	13	8.07
207	404A314Y0A001732	13	8.07
208	404A311Y0A001752	13	8.07
209	404A314Y0A001730	13	8.07
210	404A314Y0A001727	13	8.07
211	404A314Y0A001728	13	8.07
212	404A314Y0A001724	13	8.07
213	404A311Y0A001745	13	8.07
214	404A314Y0A001720	13	8.07
215	404A311Y0A001737	13	8.07
216	404A314Y0A001719	13	8.07
217	404A314Y0A001714	13	8.07
218	404A311Y0A001725	13	8.07
219	404A314Y0A001709	13	8.07
220	404A311Y0A001717	13	8.07
221	404A311Y0A001709	13	8.07
222	404A311Y0A001707	13	8.07
223	404A314Y0A001701	13	8.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
224	404A314Y0A002254	14	9.07
225	404A311Y0A002280	14	9.07
226	404A311Y0A002273	14	9.07
227	404A311Y0A002260	14	9.07
228	404A314Y0A002244	14	9.07
229	404A311Y0A002242	14	9.07
230	404A311Y0A002204	14	9.07
231	404A311Y0A001791	14	9.07
232	404A311Y0A001787	14	9.07
233	404A311Y0A001768	14	9.07
234	404A314Y0A001744	14	9.07
235	404A311Y0A001758	14	9.07
236	404A311Y0A001757	14	9.07
237	404A311Y0A001739	14	9.07
238	404A311Y0A001742	14	9.07
239	404A311Y0A001731	14	9.07
240	404A314Y0A001717	14	9.07
241	404A311Y0A001726	14	9.07
242	404A311Y0A001730	14	9.07
243	404A311Y0A001724	14	9.07
244	404A311Y0A001719	14	9.07
245	404A311Y0A001714	14	9.07
246	404A314Y0A001704	14	9.07
247	404A311Y0A001712	14	9.07
248	404A314Y0A002238	15	10.07
249	404A311Y0A002241	15	10.07
250	404A314Y0A002217	15	10.07
251	404A311Y0A001786	15	10.07
252	404A314Y0A001750	15	10.07
253	404A311Y0A001765	15	10.07
254	404A314Y0A001731	15	10.07
255	404A311Y0A001735	15	10.07
256	404A314Y0A001721	15	10.07
257	404A311Y0A001722	15	10.07
258	404A311Y0A001702	15	10.07
259	404A311Y0A002291	16	11.07
260	404A314Y0A002259	16	11.07
261	404A311Y0A002267	16	11.07
262	404A311Y0A002259	16	11.07
263	404A311Y0A002224	16	11.07
264	404A311Y0A002216	16	11.07
265	404A311Y0A001770	16	11.07
266	404A311Y0A001701	16	11.07
267	404A311Y0A002281	17	12.07
268	404A311Y0A002278	17	12.07

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
269	404A314Y0A002216	17	12.07
270	404A311Y0A002203	17	12.07
271	404A311Y0A001764	17	12.07
272	404A314Y0A001736	17	12.07
273	404A311Y0A002263	18	13.07
274	404A314Y0A002223	18	13.07
275	404A311Y0A002237	18	13.07
276	404A311Y0A002261	19	14.07
277	404A311Y0A002236	19	14.07
278	404A314Y0A002215	19	14.07
279	404A311Y0A002223	19	14.07
280	404A311Y0A002214	19	14.07
281	404A311Y0A001703	19	14.07
282	404A314Y0A002227	20	15.07
283	404A314Y0A002239	21	16.07
284	404A311Y0A002250	21	16.07
285	404A314Y0A002208	21	16.07
286	404A311Y0A002208	21	16.07
287	404A311Y0A002277	23	18.07
288	404A314Y0A002241	23	18.07
289	404A311Y0A002252	23	18.07
290	404A314Y0A002246	24	19.07
291	404A311Y0A002211	24	19.07
292	404A311Y0A002254	25	20.07
293	404A314Y0A002214	25	20.07
294	404A311Y0A002257	26	21.07
295	404A314Y0A002237	30	25.07
296	404A311Y0A001753	30	25.07
297	404A311Y0A001728	31	26.07
298	404A311Y0A002202	38	33.07
299	404A314Y0A001739	62	57.07

### **Additional Information (as of December 28, 2001)**

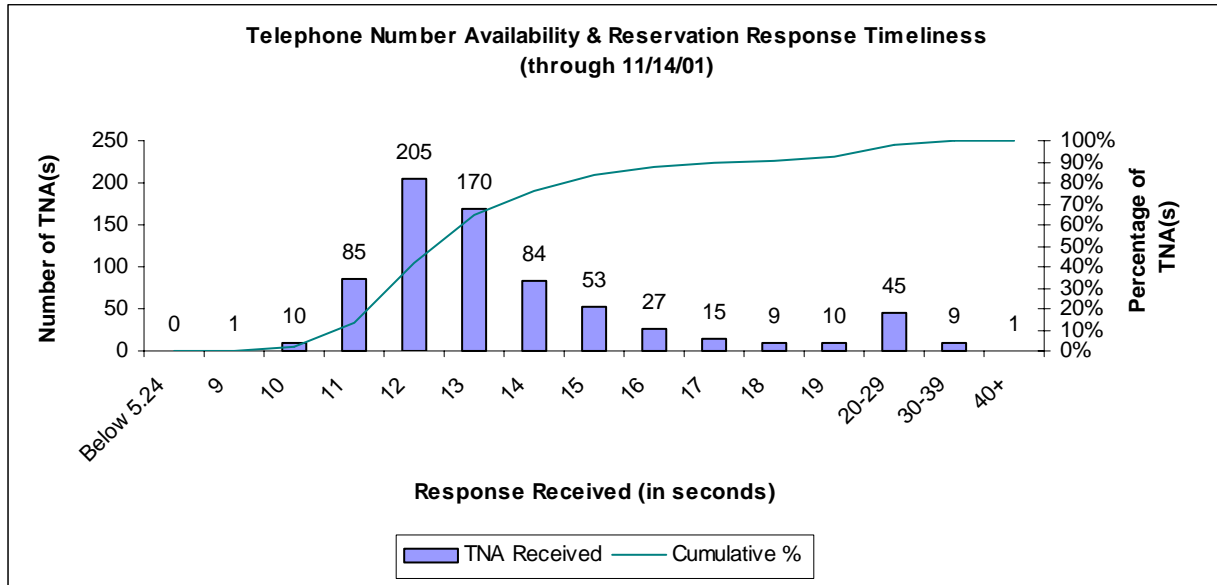
Through November 14, 2001, KPMG Consulting submitted an additional 437 TNA pre-order EDI transactions and received 437 valid responses as part of the Volume Performance Tests. In total, 725 TNA pre-orders were submitted and 724 valid responses were received.<sup>3</sup> These responses had an average response time of 14.00 seconds, exceeding the current standard of 5.24 seconds, as outlined in the October 2001 Virginia C2C report. Exhibit 3 provides the updated distribution of TNA responses and Exhibit 4 provides the updated TNA responses list to reflect cumulative data through November 14, 2001.

<sup>3</sup> KPMG Consulting excluded 12 ADR responses from the original sample of 299 valid responses, per the *Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports*, dated August 11, 2000, which state that average response time is calculated excluding transactions submitted between 10p.m. and 6a.m.

*This exception report is for discussion purposes only and is subject to change without notice.*



**Exhibit 3: Distribution of TNA Pre-Order Responses (through 11/14/01)**



**Exhibit 4: Examples of Late TNA Pre-Order Responses (through 11/14/01)**

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
1	404A314Y0A001752	9	3.76
2	404A311Y0A001705	10	4.76
3	404A311Y0A001749	10	4.76
4	404A311Y0A001774	10	4.76
5	404A314Y0A001751	10	4.76
6	404A314Y0A001756	10	4.76
7	404A311Y0A002207	10	4.76
8	404A314Y0A002233	10	4.76
9	404A314Y0A002647	10	4.76
10	404A311Y0A002749	10	4.76
11	404A311Y0A002806	10	4.76
12	404A311Y0A001706	11	5.76
13	404A311Y0A001710	11	5.76
14	404A311Y0A001711	11	5.76
15	404A311Y0A001713	11	5.76
16	404A314Y0A001707	11	5.76
17	404A314Y0A001708	11	5.76
18	404A314Y0A001710	11	5.76
19	404A314Y0A001712	11	5.76
20	404A311Y0A001720	11	5.76
21	404A311Y0A001740	11	5.76
22	404A311Y0A001743	11	5.76
23	404A311Y0A001746	11	5.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
24	404A311Y0A001750	11	5.76
25	404A314Y0A001729	11	5.76
26	404A311Y0A001755	11	5.76
27	404A311Y0A001756	11	5.76
28	404A311Y0A001760	11	5.76
29	404A311Y0A001761	11	5.76
30	404A314Y0A001748	11	5.76
31	404A311Y0A001769	11	5.76
32	404A311Y0A001781	11	5.76
33	404A314Y0A001757	11	5.76
34	404A311Y0A001783	11	5.76
35	404A311Y0A002205	11	5.76
36	404A314Y0A002201	11	5.76
37	404A311Y0A002209	11	5.76
38	404A311Y0A002213	11	5.76
39	404A314Y0A002207	11	5.76
40	404A311Y0A002215	11	5.76
41	404A314Y0A002212	11	5.76
42	404A311Y0A002229	11	5.76
43	404A311Y0A002226	11	5.76
44	404A311Y0A002243	11	5.76
45	404A314Y0A002230	11	5.76
46	404A311Y0A002247	11	5.76
47	404A311Y0A002255	11	5.76
48	404A311Y0A002253	11	5.76
49	404A311Y0A002256	11	5.76
50	404A314Y0A002245	11	5.76
51	404A314Y0A002249	11	5.76
52	404A311Y0A002276	11	5.76
53	404A314Y0A002251	11	5.76
54	404A314Y0A002256	11	5.76
55	404A311Y0A002606	11	5.76
56	404A314Y0A002603	11	5.76
57	404A311Y0A002614	11	5.76
58	404A314Y0A002611	11	5.76
59	404A311Y0A002610	11	5.76
60	404A311Y0A002611	11	5.76
61	404A314Y0A002608	11	5.76
62	404A314Y0A002616	11	5.76
63	404A311Y0A002633	11	5.76
64	404A311Y0A002631	11	5.76
65	404A311Y0A002621	11	5.76
66	404A314Y0A002624	11	5.76
67	404A314Y0A002633	11	5.76
68	404A314Y0A002639	11	5.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
69	404A311Y0A002643	11	5.76
70	404A314Y0A002660	11	5.76
71	404A314Y0A002658	11	5.76
72	404A314Y0A002650	11	5.76
73	404A314Y0A002671	11	5.76
74	404A311Y0A002678	11	5.76
75	404A311Y0A002682	11	5.76
76	404A311Y0A002699	11	5.76
77	404A311Y0A002696	11	5.76
78	404A311Y0A002734	11	5.76
79	404A314Y0A002724	11	5.76
80	404A311Y0A002752	11	5.76
81	404A311Y0A002738	11	5.76
82	404A314Y0A002732	11	5.76
83	404A311Y0A002765	11	5.76
84	404A311Y0A002789	11	5.76
85	404A314Y0A002773	11	5.76
86	404A314Y0A002783	11	5.76
87	404A314Y0A002782	11	5.76
88	404A311Y0A002807	11	5.76
89	404A314Y0A002781	11	5.76
90	404A314Y0A002791	11	5.76
91	404A311Y0A002813	11	5.76
92	404A311Y0A002825	11	5.76
93	404A311Y0A002824	11	5.76
94	404A314Y0A002803	11	5.76
95	404A314Y0A002805	11	5.76
96	404A311Y0A002834	11	5.76
97	404A311Y0A001708	12	6.76
98	404A314Y0A001702	12	6.76
99	404A314Y0A001703	12	6.76
100	404A314Y0A001706	12	6.76
101	404A311Y0A001715	12	6.76
102	404A314Y0A001705	12	6.76
103	404A311Y0A001716	12	6.76
104	404A311Y0A001718	12	6.76
105	404A311Y0A001723	12	6.76
106	404A311Y0A001721	12	6.76
107	404A314Y0A001711	12	6.76
108	404A314Y0A001715	12	6.76
109	404A314Y0A001716	12	6.76
110	404A314Y0A001713	12	6.76
111	404A311Y0A001729	12	6.76
112	404A311Y0A001727	12	6.76
113	404A314Y0A001722	12	6.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
114	404A311Y0A001732	12	6.76
115	404A311Y0A001733	12	6.76
116	404A311Y0A001734	12	6.76
117	404A311Y0A001736	12	6.76
118	404A314Y0A001718	12	6.76
119	404A314Y0A001725	12	6.76
120	404A314Y0A001723	12	6.76
121	404A311Y0A001744	12	6.76
122	404A311Y0A001741	12	6.76
123	404A311Y0A001738	12	6.76
124	404A314Y0A001726	12	6.76
125	404A311Y0A001747	12	6.76
126	404A311Y0A001751	12	6.76
127	404A314Y0A001733	12	6.76
128	404A314Y0A001735	12	6.76
129	404A314Y0A001734	12	6.76
130	404A311Y0A001763	12	6.76
131	404A314Y0A001741	12	6.76
132	404A311Y0A001762	12	6.76
133	404A311Y0A001766	12	6.76
134	404A314Y0A001743	12	6.76
135	404A314Y0A001742	12	6.76
136	404A311Y0A001771	12	6.76
137	404A311Y0A001772	12	6.76
138	404A314Y0A001747	12	6.76
139	404A311Y0A001775	12	6.76
140	404A314Y0A001749	12	6.76
141	404A311Y0A001780	12	6.76
142	404A314Y0A001754	12	6.76
143	404A311Y0A001784	12	6.76
144	404A314Y0A001758	12	6.76
145	404A311Y0A002206	12	6.76
146	404A314Y0A002202	12	6.76
147	404A311Y0A002210	12	6.76
148	404A314Y0A002203	12	6.76
149	404A311Y0A002212	12	6.76
150	404A314Y0A002204	12	6.76
151	404A314Y0A002205	12	6.76
152	404A311Y0A002219	12	6.76
153	404A311Y0A002218	12	6.76
154	404A311Y0A002221	12	6.76
155	404A311Y0A002222	12	6.76
156	404A311Y0A002220	12	6.76
157	404A311Y0A002228	12	6.76
158	404A311Y0A002225	12	6.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
159	404A311Y0A002227	12	6.76
160	404A314Y0A002221	12	6.76
161	404A311Y0A002235	12	6.76
162	404A311Y0A002234	12	6.76
163	404A314Y0A002222	12	6.76
164	404A314Y0A002220	12	6.76
165	404A311Y0A002232	12	6.76
166	404A314Y0A002218	12	6.76
167	404A314Y0A002225	12	6.76
168	404A311Y0A002245	12	6.76
169	404A314Y0A002224	12	6.76
170	404A311Y0A002244	12	6.76
171	404A314Y0A002232	12	6.76
172	404A311Y0A002246	12	6.76
173	404A314Y0A002229	12	6.76
174	404A314Y0A002236	12	6.76
175	404A311Y0A002262	12	6.76
176	404A311Y0A002265	12	6.76
177	404A311Y0A002264	12	6.76
178	404A314Y0A002242	12	6.76
179	404A311Y0A002268	12	6.76
180	404A314Y0A002248	12	6.76
181	404A311Y0A002269	12	6.76
182	404A311Y0A002271	12	6.76
183	404A311Y0A002274	12	6.76
184	404A311Y0A002275	12	6.76
185	404A314Y0A002253	12	6.76
186	404A314Y0A002255	12	6.76
187	404A311Y0A002284	12	6.76
188	404A311Y0A002283	12	6.76
189	404A314Y0A002257	12	6.76
190	404A311Y0A002287	12	6.76
191	404A311Y0A002285	12	6.76
192	404A311Y0A002286	12	6.76
193	404A314Y0A002601	12	6.76
194	404A311Y0A002602	12	6.76
195	404A311Y0A002604	12	6.76
196	404A314Y0A002604	12	6.76
197	404A311Y0A002608	12	6.76
198	404A311Y0A002607	12	6.76
199	404A311Y0A002609	12	6.76
200	404A311Y0A002617	12	6.76
201	404A311Y0A002619	12	6.76
202	404A314Y0A002614	12	6.76
203	404A311Y0A002632	12	6.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
204	404A314Y0A002623	12	6.76
205	404A311Y0A002626	12	6.76
206	404A311Y0A002620	12	6.76
207	404A314Y0A002617	12	6.76
208	404A311Y0A002628	12	6.76
209	404A311Y0A002624	12	6.76
210	404A314Y0A002619	12	6.76
211	404A314Y0A002615	12	6.76
212	404A311Y0A002625	12	6.76
213	404A311Y0A002635	12	6.76
214	404A311Y0A002645	12	6.76
215	404A314Y0A002642	12	6.76
216	404A314Y0A002630	12	6.76
217	404A311Y0A002644	12	6.76
218	404A311Y0A002640	12	6.76
219	404A311Y0A002649	12	6.76
220	404A311Y0A002651	12	6.76
221	404A311Y0A002636	12	6.76
222	404A314Y0A002628	12	6.76
223	404A314Y0A002643	12	6.76
224	404A311Y0A002673	12	6.76
225	404A311Y0A002668	12	6.76
226	404A311Y0A002660	12	6.76
227	404A314Y0A002662	12	6.76
228	404A311Y0A002663	12	6.76
229	404A311Y0A002664	12	6.76
230	404A311Y0A002658	12	6.76
231	404A314Y0A002649	12	6.76
232	404A314Y0A002673	12	6.76
233	404A311Y0A002685	12	6.76
234	404A314Y0A002669	12	6.76
235	404A311Y0A002677	12	6.76
236	404A311Y0A002679	12	6.76
237	404A314Y0A002664	12	6.76
238	404A314Y0A002670	12	6.76
239	404A311Y0A002676	12	6.76
240	404A314Y0A002683	12	6.76
241	404A311Y0A002701	12	6.76
242	404A311Y0A002706	12	6.76
243	404A311Y0A002711	12	6.76
244	404A311Y0A002712	12	6.76
245	404A314Y0A002703	12	6.76
246	404A314Y0A002692	12	6.76
247	404A314Y0A002702	12	6.76
248	404A311Y0A002694	12	6.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
249	404A314Y0A002704	12	6.76
250	404A311Y0A002722	12	6.76
251	404A314Y0A002714	12	6.76
252	404A311Y0A002733	12	6.76
253	404A311Y0A002723	12	6.76
254	404A314Y0A002711	12	6.76
255	404A311Y0A002744	12	6.76
256	404A311Y0A002739	12	6.76
257	404A311Y0A002750	12	6.76
258	404A311Y0A002753	12	6.76
259	404A311Y0A002743	12	6.76
260	404A311Y0A002741	12	6.76
261	404A314Y0A002738	12	6.76
262	404A314Y0A002726	12	6.76
263	404A311Y0A002766	12	6.76
264	404A314Y0A002741	12	6.76
265	404A311Y0A002770	12	6.76
266	404A311Y0A002757	12	6.76
267	404A311Y0A002756	12	6.76
268	404A314Y0A002745	12	6.76
269	404A311Y0A002763	12	6.76
270	404A311Y0A002777	12	6.76
271	404A311Y0A002788	12	6.76
272	404A311Y0A002784	12	6.76
273	404A311Y0A002793	12	6.76
274	404A314Y0A002772	12	6.76
275	404A311Y0A002786	12	6.76
276	404A314Y0A002771	12	6.76
277	404A311Y0A002780	12	6.76
278	404A311Y0A002785	12	6.76
279	404A311Y0A002790	12	6.76
280	404A314Y0A002764	12	6.76
281	404A314Y0A002769	12	6.76
282	404A314Y0A002779	12	6.76
283	404A311Y0A002800	12	6.76
284	404A311Y0A002801	12	6.76
285	404A311Y0A002795	12	6.76
286	404A311Y0A002796	12	6.76
287	404A311Y0A002798	12	6.76
288	404A314Y0A002787	12	6.76
289	404A314Y0A002793	12	6.76
290	404A311Y0A002810	12	6.76
291	404A314Y0A002789	12	6.76
292	404A311Y0A002823	12	6.76
293	404A311Y0A002826	12	6.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
294	404A314Y0A002801	12	6.76
295	404A311Y0A002821	12	6.76
296	404A314Y0A002800	12	6.76
297	404A314Y0A002802	12	6.76
298	404A311Y0A002830	12	6.76
299	404A311Y0A002831	12	6.76
300	404A311Y0A002829	12	6.76
301	404A314Y0A002806	12	6.76
302	404A314Y0A001701	13	7.76
303	404A311Y0A001707	13	7.76
304	404A311Y0A001709	13	7.76
305	404A311Y0A001717	13	7.76
306	404A314Y0A001709	13	7.76
307	404A311Y0A001725	13	7.76
308	404A314Y0A001714	13	7.76
309	404A314Y0A001719	13	7.76
310	404A311Y0A001737	13	7.76
311	404A314Y0A001720	13	7.76
312	404A311Y0A001745	13	7.76
313	404A314Y0A001724	13	7.76
314	404A314Y0A001728	13	7.76
315	404A314Y0A001727	13	7.76
316	404A314Y0A001730	13	7.76
317	404A311Y0A001752	13	7.76
318	404A314Y0A001732	13	7.76
319	404A311Y0A001748	13	7.76
320	404A311Y0A001759	13	7.76
321	404A314Y0A001737	13	7.76
322	404A311Y0A001754	13	7.76
323	404A314Y0A001738	13	7.76
324	404A314Y0A001740	13	7.76
325	404A314Y0A001745	13	7.76
326	404A311Y0A001767	13	7.76
327	404A314Y0A001746	13	7.76
328	404A311Y0A001777	13	7.76
329	404A311Y0A001773	13	7.76
330	404A311Y0A001776	13	7.76
331	404A311Y0A001779	13	7.76
332	404A311Y0A001778	13	7.76
333	404A314Y0A001753	13	7.76
334	404A314Y0A001755	13	7.76
335	404A311Y0A001782	13	7.76
336	404A311Y0A001785	13	7.76
337	404A311Y0A002217	13	7.76
338	404A314Y0A002206	13	7.76

*This exception report is for discussion purposes only and is subject to change without notice.*



Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
339	404A314Y0A002209	13	7.76
340	404A314Y0A002210	13	7.76
341	404A314Y0A002211	13	7.76
342	404A314Y0A002213	13	7.76
343	404A311Y0A002230	13	7.76
344	404A311Y0A002231	13	7.76
345	404A314Y0A002219	13	7.76
346	404A311Y0A002233	13	7.76
347	404A311Y0A002238	13	7.76
348	404A314Y0A002226	13	7.76
349	404A314Y0A002228	13	7.76
350	404A311Y0A002240	13	7.76
351	404A311Y0A002239	13	7.76
352	404A314Y0A002231	13	7.76
353	404A311Y0A002251	13	7.76
354	404A311Y0A002248	13	7.76
355	404A311Y0A002249	13	7.76
356	404A314Y0A002235	13	7.76
357	404A314Y0A002234	13	7.76
358	404A311Y0A002258	13	7.76
359	404A314Y0A002240	13	7.76
360	404A311Y0A002266	13	7.76
361	404A314Y0A002243	13	7.76
362	404A311Y0A002272	13	7.76
363	404A311Y0A002270	13	7.76
364	404A314Y0A002247	13	7.76
365	404A314Y0A002250	13	7.76
366	404A314Y0A002252	13	7.76
367	404A311Y0A002279	13	7.76
368	404A311Y0A002282	13	7.76
369	404A314Y0A002258	13	7.76
370	404A314Y0A002602	13	7.76
371	404A311Y0A002615	13	7.76
372	404A311Y0A002613	13	7.76
373	404A311Y0A002630	13	7.76
374	404A314Y0A002618	13	7.76
375	404A311Y0A002622	13	7.76
376	404A314Y0A002635	13	7.76
377	404A314Y0A002634	13	7.76
378	404A314Y0A002631	13	7.76
379	404A314Y0A002641	13	7.76
380	404A314Y0A002632	13	7.76
381	404A311Y0A002648	13	7.76
382	404A314Y0A002644	13	7.76
383	404A314Y0A002646	13	7.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
384	404A311Y0A002661	13	7.76
385	404A314Y0A002653	13	7.76
386	404A311Y0A002670	13	7.76
387	404A311Y0A002659	13	7.76
388	404A311Y0A002656	13	7.76
389	404A311Y0A002665	13	7.76
390	404A314Y0A002648	13	7.76
391	404A314Y0A002652	13	7.76
392	404A314Y0A002678	13	7.76
393	404A314Y0A002677	13	7.76
394	404A311Y0A002680	13	7.76
395	404A311Y0A002689	13	7.76
396	404A314Y0A002674	13	7.76
397	404A311Y0A002691	13	7.76
398	404A311Y0A002684	13	7.76
399	404A314Y0A002681	13	7.76
400	404A314Y0A002675	13	7.76
401	404A311Y0A002681	13	7.76
402	404A311Y0A002674	13	7.76
403	404A314Y0A002680	13	7.76
404	404A314Y0A002668	13	7.76
405	404A314Y0A002676	13	7.76
406	404A314Y0A002697	13	7.76
407	404A311Y0A002709	13	7.76
408	404A311Y0A002697	13	7.76
409	404A314Y0A002699	13	7.76
410	404A311Y0A002710	13	7.76
411	404A314Y0A002695	13	7.76
412	404A311Y0A002700	13	7.76
413	404A311Y0A002702	13	7.76
414	404A311Y0A002698	13	7.76
415	404A314Y0A002700	13	7.76
416	404A314Y0A002722	13	7.76
417	404A311Y0A002735	13	7.76
418	404A314Y0A002718	13	7.76
419	404A314Y0A002709	13	7.76
420	404A311Y0A002729	13	7.76
421	404A314Y0A002715	13	7.76
422	404A314Y0A002708	13	7.76
423	404A314Y0A002713	13	7.76
424	404A314Y0A002731	13	7.76
425	404A311Y0A002740	13	7.76
426	404A311Y0A002736	13	7.76
427	404A311Y0A002742	13	7.76
428	404A311Y0A002737	13	7.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
429	404A314Y0A002733	13	7.76
430	404A311Y0A002751	13	7.76
431	404A311Y0A002748	13	7.76
432	404A314Y0A002740	13	7.76
433	404A314Y0A002756	13	7.76
434	404A311Y0A002762	13	7.76
435	404A311Y0A002759	13	7.76
436	404A314Y0A002749	13	7.76
437	404A314Y0A002747	13	7.76
438	404A314Y0A002743	13	7.76
439	404A311Y0A002768	13	7.76
440	404A311Y0A002775	13	7.76
441	404A314Y0A002759	13	7.76
442	404A311Y0A002774	13	7.76
443	404A314Y0A002766	13	7.76
444	404A314Y0A002774	13	7.76
445	404A314Y0A002761	13	7.76
446	404A311Y0A002782	13	7.76
447	404A314Y0A002767	13	7.76
448	404A314Y0A002762	13	7.76
449	404A314Y0A002776	13	7.76
450	404A311Y0A002802	13	7.76
451	404A314Y0A002777	13	7.76
452	404A311Y0A002799	13	7.76
453	404A314Y0A002778	13	7.76
454	404A311Y0A002808	13	7.76
455	404A311Y0A002803	13	7.76
456	404A311Y0A002797	13	7.76
457	404A314Y0A002785	13	7.76
458	404A311Y0A002811	13	7.76
459	404A311Y0A002814	13	7.76
460	404A314Y0A002797	13	7.76
461	404A311Y0A002820	13	7.76
462	404A311Y0A002816	13	7.76
463	404A311Y0A002818	13	7.76
464	404A311Y0A002812	13	7.76
465	404A311Y0A002815	13	7.76
466	404A311Y0A002822	13	7.76
467	404A314Y0A002799	13	7.76
468	404A314Y0A002808	13	7.76
469	404A314Y0A002804	13	7.76
470	404A311Y0A002833	13	7.76
471	404A311Y0A002832	13	7.76
472	404A311Y0A001712	14	8.76
473	404A314Y0A001704	14	8.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
474	404A311Y0A001714	14	8.76
475	404A311Y0A001719	14	8.76
476	404A311Y0A001724	14	8.76
477	404A311Y0A001730	14	8.76
478	404A311Y0A001726	14	8.76
479	404A314Y0A001717	14	8.76
480	404A311Y0A001731	14	8.76
481	404A311Y0A001742	14	8.76
482	404A311Y0A001739	14	8.76
483	404A311Y0A001757	14	8.76
484	404A311Y0A001758	14	8.76
485	404A314Y0A001744	14	8.76
486	404A311Y0A001768	14	8.76
487	404A311Y0A001787	14	8.76
488	404A311Y0A002242	14	8.76
489	404A314Y0A002244	14	8.76
490	404A311Y0A002260	14	8.76
491	404A311Y0A002273	14	8.76
492	404A311Y0A002280	14	8.76
493	404A314Y0A002254	14	8.76
494	404A311Y0A002612	14	8.76
495	404A311Y0A002616	14	8.76
496	404A314Y0A002622	14	8.76
497	404A311Y0A002623	14	8.76
498	404A314Y0A002627	14	8.76
499	404A311Y0A002642	14	8.76
500	404A314Y0A002640	14	8.76
501	404A314Y0A002638	14	8.76
502	404A314Y0A002663	14	8.76
503	404A314Y0A002659	14	8.76
504	404A311Y0A002666	14	8.76
505	404A311Y0A002667	14	8.76
506	404A311Y0A002671	14	8.76
507	404A311Y0A002672	14	8.76
508	404A311Y0A002657	14	8.76
509	404A314Y0A002667	14	8.76
510	404A311Y0A002688	14	8.76
511	404A314Y0A002672	14	8.76
512	404A311Y0A002687	14	8.76
513	404A311Y0A002683	14	8.76
514	404A314Y0A002665	14	8.76
515	404A311Y0A002675	14	8.76
516	404A314Y0A002688	14	8.76
517	404A314Y0A002686	14	8.76
518	404A311Y0A002693	14	8.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
519	404A314Y0A002687	14	8.76
520	404A311Y0A002708	14	8.76
521	404A311Y0A002713	14	8.76
522	404A314Y0A002710	14	8.76
523	404A311Y0A002716	14	8.76
524	404A311Y0A002721	14	8.76
525	404A311Y0A002731	14	8.76
526	404A311Y0A002725	14	8.76
527	404A311Y0A002726	14	8.76
528	404A311Y0A002718	14	8.76
529	404A311Y0A002719	14	8.76
530	404A311Y0A002746	14	8.76
531	404A314Y0A002737	14	8.76
532	404A314Y0A002736	14	8.76
533	404A314Y0A002730	14	8.76
534	404A311Y0A002745	14	8.76
535	404A311Y0A002755	14	8.76
536	404A314Y0A002729	14	8.76
537	404A314Y0A002739	14	8.76
538	404A314Y0A002755	14	8.76
539	404A311Y0A002767	14	8.76
540	404A311Y0A002769	14	8.76
541	404A311Y0A002773	14	8.76
542	404A314Y0A002752	14	8.76
543	404A311Y0A002772	14	8.76
544	404A314Y0A002760	14	8.76
545	404A314Y0A002744	14	8.76
546	404A311Y0A002791	14	8.76
547	404A311Y0A002792	14	8.76
548	404A311Y0A002781	14	8.76
549	404A311Y0A002794	14	8.76
550	404A311Y0A002778	14	8.76
551	404A311Y0A002805	14	8.76
552	404A314Y0A002784	14	8.76
553	404A311Y0A002819	14	8.76
554	404A311Y0A002817	14	8.76
555	404A314Y0A002794	14	8.76
556	404A311Y0A001722	15	9.76
557	404A314Y0A001721	15	9.76
558	404A311Y0A001735	15	9.76
559	404A314Y0A001731	15	9.76
560	404A311Y0A001765	15	9.76
561	404A314Y0A001750	15	9.76
562	404A311Y0A001786	15	9.76
563	404A314Y0A002217	15	9.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
564	404A311Y0A002241	15	9.76
565	404A314Y0A002238	15	9.76
566	404A314Y0A002606	15	9.76
567	404A314Y0A002612	15	9.76
568	404A311Y0A002618	15	9.76
569	404A314Y0A002610	15	9.76
570	404A311Y0A002627	15	9.76
571	404A314Y0A002620	15	9.76
572	404A311Y0A002653	15	9.76
573	404A311Y0A002634	15	9.76
574	404A311Y0A002655	15	9.76
575	404A311Y0A002662	15	9.76
576	404A314Y0A002651	15	9.76
577	404A311Y0A002686	15	9.76
578	404A314Y0A002679	15	9.76
579	404A311Y0A002690	15	9.76
580	404A311Y0A002705	15	9.76
581	404A314Y0A002682	15	9.76
582	404A311Y0A002707	15	9.76
583	404A314Y0A002698	15	9.76
584	404A314Y0A002701	15	9.76
585	404A314Y0A002690	15	9.76
586	404A314Y0A002684	15	9.76
587	404A314Y0A002696	15	9.76
588	404A314Y0A002685	15	9.76
589	404A311Y0A002728	15	9.76
590	404A311Y0A002717	15	9.76
591	404A314Y0A002712	15	9.76
592	404A311Y0A002720	15	9.76
593	404A314Y0A002716	15	9.76
594	404A311Y0A002727	15	9.76
595	404A314Y0A002727	15	9.76
596	404A314Y0A002735	15	9.76
597	404A314Y0A002754	15	9.76
598	404A314Y0A002748	15	9.76
599	404A311Y0A002771	15	9.76
600	404A311Y0A002779	15	9.76
601	404A314Y0A002775	15	9.76
602	404A314Y0A002768	15	9.76
603	404A311Y0A002809	15	9.76
604	404A314Y0A002788	15	9.76
605	404A314Y0A002780	15	9.76
606	404A314Y0A002795	15	9.76
607	404A314Y0A002790	15	9.76
608	404A311Y0A002828	15	9.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
609	404A311Y0A001770	16	10.76
610	404A311Y0A002216	16	10.76
611	404A311Y0A002224	16	10.76
612	404A311Y0A002259	16	10.76
613	404A311Y0A002267	16	10.76
614	404A314Y0A002607	16	10.76
615	404A311Y0A002647	16	10.76
616	404A314Y0A002629	16	10.76
617	404A311Y0A002652	16	10.76
618	404A314Y0A002657	16	10.76
619	404A314Y0A002694	16	10.76
620	404A311Y0A002715	16	10.76
621	404A314Y0A002693	16	10.76
622	404A314Y0A002706	16	10.76
623	404A314Y0A002721	16	10.76
624	404A314Y0A002717	16	10.76
625	404A311Y0A002724	16	10.76
626	404A314Y0A002734	16	10.76
627	404A314Y0A002723	16	10.76
628	404A314Y0A002725	16	10.76
629	404A314Y0A002728	16	10.76
630	404A314Y0A002746	16	10.76
631	404A314Y0A002750	16	10.76
632	404A314Y0A002751	16	10.76
633	404A314Y0A002758	16	10.76
634	404A311Y0A002776	16	10.76
635	404A314Y0A002770	16	10.76
636	404A314Y0A001736	17	11.76
637	404A311Y0A001764	17	11.76
638	404A314Y0A002216	17	11.76
639	404A311Y0A002278	17	11.76
640	404A311Y0A002281	17	11.76
641	404A311Y0A002601	17	11.76
642	404A314Y0A002626	17	11.76
643	404A311Y0A002637	17	11.76
644	404A314Y0A002636	17	11.76
645	404A311Y0A002714	17	11.76
646	404A311Y0A002754	17	11.76
647	404A311Y0A002764	17	11.76
648	404A311Y0A002760	17	11.76
649	404A314Y0A002765	17	11.76
650	404A311Y0A002827	17	11.76
651	404A311Y0A002237	18	12.76
652	404A314Y0A002223	18	12.76
653	404A311Y0A002263	18	12.76

*This exception report is for discussion purposes only and is subject to change without notice.*

Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
654	404A314Y0A002654	18	12.76
655	404A311Y0A002747	18	12.76
656	404A311Y0A002758	18	12.76
657	404A314Y0A002763	18	12.76
658	404A314Y0A002796	18	12.76
659	404A314Y0A002798	18	12.76
660	404A311Y0A002214	19	13.76
661	404A311Y0A002223	19	13.76
662	404A314Y0A002215	19	13.76
663	404A311Y0A002236	19	13.76
664	404A311Y0A002261	19	13.76
665	404A314Y0A002613	19	13.76
666	404A311Y0A002641	19	13.76
667	404A314Y0A002689	19	13.76
668	404A314Y0A002719	19	13.76
669	404A311Y0A002732	19	13.76
670	404A314Y0A002227	20	14.76
671	404A314Y0A002661	20	14.76
672	404A314Y0A002753	20	14.76
673	404A311Y0A002787	20	14.76
674	404A311Y0A002208	21	15.76
675	404A314Y0A002208	21	15.76
676	404A311Y0A002250	21	15.76
677	404A314Y0A002239	21	15.76
678	404A314Y0A002605	21	15.76
679	404A311Y0A002638	21	15.76
680	404A314Y0A002666	21	15.76
681	404A314Y0A002807	21	15.76
682	404A314Y0A002757	22	16.76
683	404A311Y0A002783	22	16.76
684	404A314Y0A002792	22	16.76
685	404A311Y0A002252	23	17.76
686	404A314Y0A002241	23	17.76
687	404A311Y0A002277	23	17.76
688	404A311Y0A002605	23	17.76
689	404A311Y0A002650	23	17.76
690	404A314Y0A002656	23	17.76
691	404A314Y0A002691	23	17.76
692	404A311Y0A002761	23	17.76
693	404A314Y0A002786	23	17.76
694	404A311Y0A002211	24	18.76
695	404A314Y0A002246	24	18.76
696	404A314Y0A002645	24	18.76
697	404A314Y0A002655	24	18.76
698	404A314Y0A002214	25	19.76

*This exception report is for discussion purposes only and is subject to change without notice.*



Item	INQNUM	Response Time (Seconds)	Exceeded C2C Guideline by (seconds)
699	404A311Y0A002254	25	19.76
700	404A311Y0A002603	25	19.76
701	404A311Y0A002703	25	19.76
702	404A314Y0A002705	25	19.76
703	404A311Y0A002804	25	19.76
704	404A311Y0A002257	26	20.76
705	404A311Y0A002646	26	20.76
706	404A314Y0A002609	27	21.76
707	404A311Y0A002629	27	21.76
708	404A314Y0A002707	27	21.76
709	404A314Y0A002720	27	21.76
710	404A314Y0A002742	27	21.76
711	404A311Y0A002669	28	22.76
712	404A311Y0A002730	28	22.76
713	404A311Y0A002692	29	23.76
714	404A311Y0A002695	29	23.76
715	404A311Y0A001753	30	24.76
716	404A314Y0A002237	30	24.76
717	404A314Y0A002625	30	24.76
718	404A311Y0A002704	30	24.76
719	404A311Y0A001728	31	25.76
720	404A314Y0A002621	31	25.76
721	404A311Y0A002639	31	25.76
722	404A314Y0A002637	32	26.76
723	404A311Y0A002654	34	28.76
724	404A314Y0A001739	62	56.76

### **Assessment**

Late pre-order responses prevent CLECs from obtaining the information necessary to efficiently process customer service requests on a timely basis.

*This exception report is for discussion purposes only and is subject to change without notice.*