

November 28, 2001

EXCEPTION #4 DISPOSITION REPORT

In response to Exception #4, KPMG Consulting received from Verizon on November 9, 2001 a document describing the quality control procedures that Verizon has put in place to mitigate human error in reporting future Operator Services and Databases (OD) metrics results. KPMG Consulting reviewed the document and verified its implementation by successfully replicating the OD metrics results in the August 2001 and September 2001 Aggregate Carrier-to-Carrier reports.

Based upon the results of our retest efforts, KPMG Consulting considers this exception closed as of November 28, 2001.