

December 20, 2001

EXCEPTION #2 DISPOSITION REPORT

On September 13, 2001, KPMG Consulting issued Exception #2, which indicated that Verizon did not meet the Carrier-to-Carrier (C2C) standard for Telephone Number Availability & Reservation (TNA) pre-order responses submitted via the Electronic Data Interchange (EDI), using the June 2001 C2C Report for metric PO-1-05,¹ Average Response Time – Telephone Number Availability & Reservation.

Between September 6 and December 16, 2001, KPMG consulting submitted an additional 174 TNA pre-order EDI transactions and received 172 valid responses. In total, 359 TNA pre-orders were submitted and 352 valid responses were received. The valid responses had an average response time of 8.95 seconds, exceeding the current standard of 5.24 seconds, as outlined in the October 2001 Virginia C2C report.

Verizon's response to Exception #2, dated September 24, 2001, stated that the Virginia Metrics Collaborative had reached consensus to adopt language from the New York Metrics Collaborative that allows TNA and Address Validation transactions to be combined for the calculation of Retail parity.

KPMG Consulting recognizes that a revision to the calculation of the TNA pre-order metric may be forthcoming; however, our testing is guided by the *Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports*, dated August 11, 2000. KPMG Consulting does not have additional analysis to conduct and considers this exception closed as of December 20, 2001.

¹ *Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports*, dated August 11, 2000.