

APPENDIX M

OSS INTERFACE OUT OF SERVICE TROUBLE REPORT LOG

A CLEC may obtain a copy of the BA log that keeps a record of CLEC reports of interface outages by contacting BA's System Support Help Desk. At present, the telephone number of the Help Desk is 888-444-4357.

The log will be furnished on a computer disk. The log will exclude information identifying the CLECs that reported outages.