

Repair Disposition Codes
From CLEC Handbook, Section 8.0

8.8 (Repair) Disposition Codes

Disposition Codes exist to identify defects in equipment or facilities and customer error or misuse of Telephone Company (TELCO) and Customer Equipment.

8.8.1 DISPOSITION CODES

Disposition Code Table	
Disposition Code	Trouble was found in:
03xx	Bell Atlantic Wire
0371	Protector
0372	Ground Wire
0373	Radio Suppressor
0381/0382	Aerial Drop Wire
0383/0384	Buried Drop Wire
0385	Block/Bridle Wire
0341	Network Interface Device
04xx	Bell Atlantic Cable Plant
040x	Pair Transferred
041x	Sheath, Case, End Cap, etc.
042x	Closure/Splice Case
043x	Terminal
044x	Fiber Optic Cable
045x	Fiber Termination
046x	Fiber Splice
047x	Pair Gain Analog
048x	Pair Gain Digital
049x	Cable Misc. (Pole, Guy, Trench, etc.)
05xx	Bell Atlantic Central Office
051x	Switch
052x	Translations (Software)
053/054x	Frame (Hardware)
055x	Power Equipment
056x	Central Office Misc. Equipment

Repair Disposition Codes

Disposition Code Table	
Disposition Code	Trouble was found in:
057x	Central Office Special Services Equipment
058x	Central Office Voice Mail Service Equipment
09xx	Not Found Troubles
0901	Dispatch Out, No Access and during follow-up procedures in the Center, the customer states that trouble has disappeared
0902	Found OK by technician
0903	Found OK by customer
0931	Found OK by public telephone technician
0932	Found OK by customer
0971	Verified OK with customer
0972	Customer does not answer
0973	Traffic overload
0974	Test OK via front-end -close-out
0975	Customer Cancelled Original Report
0979	Predictor
0980	Other
0981	Calling Card Service
0982	Automatic Intercept System
0983	Expanded 911 Service
0984	BOC 800 Service
0985	Class
0986	900 NXX Service
0991	CO-LAN Public Packet Switched Network
0992	Public Packet Switched Network-Packet Switched
0993	Public Packet Switched Network-Group Access Bridging
0994	Equipment
0995	Found OK-In
0996	Found OK- Voice Message Service
12xx	CPE (Customer Premises Equipment)
1220	Dispatched Out on a demand dispatch/trouble proven into CPE/IDC applies.
1232	Dispatched In/trouble proven in CLEC portion of circuit/IDC applies.
1235	Demand dispatch for cooperative test IDC applies.
1239	Dispatch Out on a demand dispatch/proven into CLEC portion of circuit/IDC applies.
1239	Dispatch Out on a demand dispatch/no access to premises/CNR applies.
1296	Dispatched In/trouble not found within Bell Atlantic's Central Office/IDC applies.

8.9.1 CAUSE CODE TABLE

The Cause Code describes the trouble's cause.

Cause Code Table	
Cause Code	Trouble was caused by.....
1XX	Employee
2XX	Non-employee
3XX	Plant Equipment
4XX	Weather
5XX	Other
6XX	Miscellaneous
600	Unknown
610	Came Clear
698	CPE Trouble – IDC Incurred
699	CPE Trouble – Auto Generated IDC Incurred