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COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

CASE NO. PUC000035

Ex Parte: In the matter of third-party testing of Operation Support Systems for Bell Atlantic-Virginia, Inc.

Project Leader Ruling On Adding Line Splitting To The Master Test Plan

November 30, 2001

On February 17, 2000, the Commission established this proceeding to conduct third-party testing of the operation support systems (“OSS”) for Bell Atlantic-Virginia, Inc., now Verizon-Virginia, Inc. (“Verizon”). Pursuant to the Commission’s directives, on May 31, 2000, the Project Leader adopted a Master Test Plan. The Project Leader revised the Master Test Plan on November 28, 2000, and on April 6, 2001.

Throughout the course of the test, the Project Leader, Verizon and KPMG have agreed to minor modifications to the Master Test Plan. Most of these modifications increased the scope of the test by including tests of new or additional products, such as the addition of line splitting. A summary of these modifications is shown below:

Description of Change	Reason for Change	MTP pages affected
Updated Version Control Table.	Many small changes were needed to account for updates.	<ul style="list-style-type: none"> o Approval list, page 1 o Version Control, page 1
PPR18 – Inclusion of retail operations when examining Verizon’s network surveillance support processes and procedures.	For clarification and completeness, retail should be examined so that KPMG Consulting examines the entire network.	<ul style="list-style-type: none"> o Description, page 67 o Objective, page 67 o Test Scope, page 68 o Inputs, page 68
Appendix A – Elimination of testing of DS1 private line for business customers.	Verizon requested that KPMG Consulting not test this type of DS1 as there are limited facilities and they take a long time to provision.	<ul style="list-style-type: none"> o Take out ‘X’ in Bus DS1 in UNE Table in Appendix A, page 99 o Add line to bottom of UNE Table in Appendix A to include testing of a point-to-point circuit
Appendix A – Addition of Line Splitting.	Commission’s order.	<ul style="list-style-type: none"> o Add line to bottom of UNE Table in Appendix A to include Line Splitting
TVV5 – Inclusion of three additional functions that RETAS is capable of performing: retrieval of extended trouble histories; feature updates; and the execution of service recovery transactions.	Currently, the MTP states that TVV5 is a, “...comprehensive review of all the functional elements of the RETAS system...”. However, without inclusion of these items, this test is not comprehensive.	<ul style="list-style-type: none"> o Table updates, page 84, to include additional functions

Description of Change	Reason for Change	MTP pages affected
TVV5 – Update test to include parity as a measurement of the RETAS functionality.	Parity was inadvertently left out of the VA MTP, but was done in PA and was included in the PA MTP; this inclusion will bring completeness and consistency to the VA test.	<ul style="list-style-type: none"> ○ Update to Description, page 92 ○ Update on Objective, page 92 ○ Update to Test Scope, page 92 ○ Update test approach, page 93 into two phases ○ Add Activities-Phase 2, page 94 ○ Add Activities-Common, page 94
TVV1 – Update MTP to include a new pre-order now available.	Because the MTP states that KPMG Consulting should test all available functionality during normal transaction testing window; this new pre-order will be available 10/20/01.	<ul style="list-style-type: none"> ○ Add pre-order, page 74 ○ Add line to bottom of Stand Alone Pre-Order Table in Appendix A and add “X” to Residence and Business
TVV4 – Update MTP to include Line Loss Reporting testing	Commission order.	<ul style="list-style-type: none"> ○ Add Line Loss Reporting, page 82 ○ Add line to bottom of Resale Table in Appendix called “Winbacks”, page 98 ○ Add column to end of Resale Table in Appendix A called “Line Loss Report”, page 98

The Master Test Plan is intended to provide a guide to KPMG in its execution of the test and to provide Verizon and interested persons with an accurate summary of the test. Accordingly, I find that the above changes should be reflected in the Master Test Plan.

Alexander F. Skirpan, Jr.
Hearing Examiner/Project Leader

Document Control Center is requested to mail or deliver a copy of this Ruling on November 30, 2001, to each of the following:

Darrell Mennenga ALLTELL Communications, Inc. One Allied Dr., P.O. Box 2177, Little Rock, AR 72202	Mark Keffer AT&T 3033 Chain Bridge Rd Oakton, VA 22185
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darrell.l.mennenga@alltel.com	mkeffer@att.com
Bob Kirchberger AT&T 295 North Maple Ave. Basking Ridge, NJ 07920 Kirchberger@att.com	Jim Maloney AT&T 3033 Chain Bridge Rd Oakton, VA 22185 jimmaloney@att.com
Wilma McCarey AT&T 3033 Chain Bridge Rd Oakton, VA 22185 Wmccarey@att.com	Ivars V. Mellups AT&T 3033 Chain Bridge Rd Oakton, VA 22185 mellups@att.com
Chris Nurse AT&T 3033 Chain Bridge Rd Oakton, VA 22185 Chrisnurse@att.com	Rich Schollmann AT&T 1001 East Broad St., Suite 430 Richmond, VA 23219 rschollmann@att.com
Robert M. Gillespie Christian & Barton, LLP 909 E. Main St., Suite 1200 Richmond, VA 23219 Rgillespie@cblaw.com	Jill Butler Cox Virginia Telcom, Inc. 4585 Village Avenue Norfolk, VA 23502 jill.butler@cox.com
Mary Albert Allegiance Telcom, Inc. 1150 Connecticut Avenue N.W., Suite 205 Washington, D.C. 20036 Mary.Albert@allegiancetelcom.com	James P. Guy II LeClair Ryan 4201 Dominion Blvd, Suite 200 Glen Allen, VA 23060 jguy@leclairryan.com
Eric M. Page LeClair Ryan 4201 Dominion Blvd, Suite 200 Glen Allen, VA 23060 epage@leclairryan.com	Tray Adams Mays & Valentine, L.L.P. 1111 E. Main St. Richmond, VA 23219 tadams@maysval.com
Curtis Groves WorldCom, Inc. 1133 19 th St. NW Washington, DC 20036 Curtis.Groves@wcom.com	Sherry Lichtenberg MCI Worldcom 701 So. 12 th St. Arlington, VA 22202 sherry.lichtenberg@wcom.com
Ned Feldman Network Access Solutions Corp. 100 Carpenter Drive Sterling, VA 20164 Nfeldman@nas-corp.com	Patty Kwapniewski MCI Worldcom 4795 Meadow Wood Lane Chantilly, VA 20151 Patty.Kwapnieski@wcom.com
Raymond L. Doggett, Jr. Virginia Attorney General's Office 900 East Main Street Richmond, VA 23219 Rdoggett@oag.state.va.us	Roger Poole Network Access Solutions Corp. 100 Carpenter Drive Sterling, VA 20164 rpoole@nas-corp.com

John Williams Picus Communications LLC 2877 Guardian Lane, Suite 301 Virginia Beach, VA 23452 john@picus.com	Afsaneh Azar Picus Communications LLC 2877 Guardian Lane, Suite 301 Virginia Beach, VA 23452 aazar@picus.com
Rodney L. Joyce Shook, Hardy & Bacon, LLP 600 14 th St., Suite 800 Washington, DC 20005 rjoyce@shb.com	Mary E. Clarke Cox Virginia Telcom, Inc. 2500 Alameda Ave., Suite 109 Norfolk, VA 23513 mary.clarke@cox.com
Laura Sykora Sprint 14111 Capital Blvd Wake Forest, NC 27587 laura.sykora@mail.sprint.com	Jim A. Lenihan Sprint NIS 9225 Indian Creek Parkway Overland Park, KS 66210 jim.a.lenihan@mail.sprint.com
Robin Cohn Swidler Berlin Shereff Friedman, LLP Suite 300, 3000 K Street, NW Washington, DC 20007 RFCohn@swidlaw.com	Andrew O Isar Telecommunications Resellers Association 3220 Uddenberg Lane, Suite 4 Gig Harbor, WA 98335 aisar@harbor-group.com
Debra Kriete Rhoads & Sinon LLP One South Market Square Harrisburg, PA 17101 Dkriete@rhoads-sinon.com	Steve Goodman NTELOS 401 Spring Lane, Suite 300 Waynesboro VA 22980 goodmans@ntelos.com
Steven Cronemyer Verizon-Virginia, Inc. 600 E. Main St., 11 th Floor Richmond, VA 23219 steven.j.cronemeyer@verizon.com	John W. Knapp, Jr. Verizon-Virginia, Inc. 600 E. Main St., 11 th Floor Richmond, VA 23219 john.w.knapp.jr@verizon.com
Jennifer M. Stocker Verizon 1095 Ave. of the Americas, 26 th Floor New York, NY 10036 jennifer.m.stocker@verizon.com	Donald G. Owens Mays & Valentine, L.L.P. 1111 E. Main St. Richmond, VA 23219 dowens@maysval.com
Katrina Fisher MCI WorldCom, Inc. 4795 Meadow Wood Lane Chantilly, VA 20151 katrina.fisher@wcom.com	Karen Zacharia Verizon 1320 North Courthouse Rd. Arlington, VA 22201 KAREN.ZACHARIA@verizon.com
Lydia R. Pulley Verison-Virginia, Inc. 600 East Main St., 11 th Floor Richmond, VA 23219 lydia.r.pulley@verizon.com	Matthew B. Kirsner Mays & Valentine, L.L.P. 1111 E. Main St. Richmond, VA 23219 mkirsner@maysval.com

<p>Tony Petrilla Covad Communications 600 14th St. NW, Suite 750 Washington, DC 20005 Apetrilla@covad.com</p>	<p>Valerie Evans Covad Communications 600 14th St. NW, Suite 750 Washington, DC 20005 verans@covad.com</p>
<p>Kelly Faul Intermedia Communications, Inc. 3625 Queen Palm Dr. Tampa, FL 33619 KFaul@intermedia.com</p>	<p>Prince Jenkins Intermedia Communications, Inc. 3625 Queen Palm Dr. Tampa, FL 33619 Pjenkins@intermedia.com</p>
<p>Michael Pryor Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C. 701 Pennsylvania Avenue, N.W., 9th Floor Washington, DC 20004 Mpryor@mintz.com</p>	<p>Cherie R. Kiser Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C. 701 Pennsylvania Avenue, N.W., 9th Floor Washington, DC 20004 crkiser@mintz.com</p>
<p>Michael J. Clancy Covad Communications 625 Locust Street Garden City, NY 11530 Mclancy@covad.com</p>	<p>John Lynch Telecommunications Task Force Antitrust Division U. S. Dept. of Justice 1401 H Street, NW, Ste. 8000 Washington, DC 20530 john.lynch@usdoj.gov</p>
<p>Don Sussman Network Access Solutions 13650 Dulles Technology Drive Herndon, VA 20171 Dsussman@nas-corp.com</p>	<p>Mandy S. Jenkins ALLTEL Communications Service Corp. One Allied Drive, B4F4N Little Rock, AR 72202 mandy.s.jenkins@alltel.com</p>
<p>Meghan Henning Covad Communications 600 14th St. NW, Suite 750 Washington, DC 20005 Mhenning@covad.com</p>	<p>Bogdan Szafranic Covad Communications 600 14th St. NW, Suite 750 Washington, DC 20005 bszafran@covad.com</p>
<p>Susan Davis Covad Communications 600 14th St. NW, Suite 750 Washington, DC 20005 sdavis@covad.com</p>	<p>James T. Meister ALLTEL Communications Service Corp. One Allied Drive, B4F4N Little Rock, AR 72202 james.t.meister@alltel.com</p>
<p>Melinda Warren MCI WorldCom 701 South 12th St. Arlington, VA 22202 Melinda.Warren@wcom.com</p>	<p>Tammy M. Burton MCI WorldCom 701 South 12th St. Arlington, VA 22202 tammy.m.burton@wcom.com</p>

<p>Peggy Rubino Z-Tel Communications, Inc. 601 S. Harbour Island Blvd. Suite 220 Tampa, FL 33602 Prubino@z-tel.com</p>	<p>Jonathan E. Canis Kelley Drye & Warren LLP 1200 19th Street, NW, Fifth Floor Washington, DC 20036 jcanis@kelleydrye.com</p>
<p>Michael B. Hazzard Kelley Drye & Warren LLP 1200 19th Street, NW, Fifth Floor Washington, DC 20036 Mhazzard@kelleydrye.com</p>	<p>Debbie Jaggard Cox Virginia Telcom, Inc. 4585 Village Avenue Norfolk, VA 23502 Debbie.Jaggard@cox.com</p>
<p>Kathee Glodowski Sprint 9225 Indian Creek Parkway Overland Park, KS 66210 kathee.glodowski@mail.sprint.com</p>	