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STATE CORPORATION COMMISSION
DIVISION OF COMMUNICATIONS

January 11, 2001

TO: Participants
(Primary Contacts and Subcommittee Members)

RE: Collaborative Committee
Case No. PUC000026

Dear Recipient:

Last August, the Division of Communications of the Virginia State Corporation Commission ("Commission") held the initial meeting of the Collaborative Committee established pursuant to the Commission's March 2, 2000, Order in Case No. PUC000026. As a result of that meeting, three subcommittees were formed. The Dispute Resolution Procedures subcommittee has engaged in a number of conference calls and is currently drafting a proposal for the Commission's consideration. Unfortunately, in part because of Staff resource constraints and the continuous delay in OSS testing, there has not been any significant progress in the other two subcommittees, Performance Standards/Remedy Plans and Other. We intend for these two subcommittees to have an initial combined conference call in mid-February. The participants will be notified directly via e-mail regarding the schedule.

This February timeframe will permit Steve Bradley, our new Deputy Director, Operations and Service Quality, to take a leadership role in the collaborative process. In addition, there have been a number of industry changes and collaborative initiatives in other states since Verizon Virginia and Verizon South submitted their proposed Performance Standards. Therefore, it is appropriate to provide these companies an opportunity to update or revise these proposed Performance Standards before the subcommittees convene.

By this letter, I am requesting both Verizon Virginia and Verizon South to submit revised Performance Standards by February 5, 2001, to be utilized as the vehicle for discussions in the subcommittee. In addition, Verizon Virginia should identify and explain the differences between its revised proposal and the Performance Standards for OSS testing adopted by the Project Manager in Case No. PUC000035.

We will promptly make Verizon Virginia's and Verizon South's revised Performance Standards available on the Commission's web site. We look forward to continuing working with your company in this collaborative process.

Sincerely,

William Irby

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