## PROCEEDINGS AND ACTIVITIES BY DIVISIONS DURING THE YEAR 2011

## DIVISION OF ENERGY REGULATION

## **Activities for Calendar Year 2011**

The Division of Energy Regulation assists the Commission in fulfilling its statutory responsibilities pursuant to Title 56, Chapter 10 of the Code of Virginia. Activities include reviewing investor-owned electric, natural gas and water/sewer utilities' cost of service studies; reviewing cost allocation methodology and rate design philosophies; reviewing long term utility resource plans; and providing expert testimony in these matters.

The Division provides expert testimony in certificate cases for service areas and major facility construction of public utilities and independent power producers. After such certificates are granted, the Division is responsible for maintaining the official certificates and associated maps.

The Division has monitoring responsibilities relative to: the collection of gas costs by gas utilities, the incurrence of wholesale purchased power expenses by electric cooperatives, and the recovery of fuel expenses and the construction and operation of major facilities by the investor-owned utilities. It also reviews extraordinary costs and policies related to nuclear power, including decommissioning of nuclear power plants and the storage of spent nuclear fuel

The Division investigates and resolves informal consumer complaints/inquiries relative to regulated utilities and licensed electricity and natural gas suppliers.

Finally, the Division develops annual energy related financial forecasts, and provides the Commission with technical expertise pertaining to regulatory policy, regional transmission organizations, and utility mergers and acquisitions.

## **Summary of Activities for Calendar Year 2011**

Consumer Complaints and Inquiries Received	3,058
Written Public Comments Relative to Commission Cases Received	4,026
Testimony and Reports Filed by Staff	70
Certificates of Convenience and Necessity Granted, Transferred, or Revised	13
Affiliates Applications	14
Meter Tests Witnessed	5
Community Meetings and Presentations	5