



State Corporation Commission  
Bureau of Insurance – External Review  
P.O. Box 1157  
Richmond, VA 23218  
Phone: 1-877-310-6560 Fax: (804) 371-9915  
Email: externalreview@scc.virginia.gov

## Independent Review Organization External Review Annual Report Form

### External Review Annual Summary for 20\_\_\_\_.

**Due on April 1 for previous calendar year.**

Each independent review organization (IRO) shall submit an annual report with information in the aggregate on external reviews performed for Virginia only.

1. IRO name: \_\_\_\_\_

2. IRO license/certification no: \_\_\_\_\_

3. IRO address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

4. Name and title, email address, phone and fax number of the person completing this form:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Name and title of the person responsible for regulatory compliance and quality of external reviews:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

6. Total number of requests for external review received from Virginia: \_\_\_\_\_

7. Number of standard external reviews: \_\_\_\_\_

8. Average number of days IRO required to reach a final decision in standard reviews: \_\_\_\_\_

9. Number of expedited reviews completed to a final decision: \_\_\_\_\_

10. Average number of hours IRO required to reach a final decision in expedited reviews: \_\_\_\_\_

11. Number of medical necessity reviews decided in favor of the health carrier: \_\_\_\_\_

Briefly list procedures denied: \_\_\_\_\_  
\_\_\_\_\_

12. Number of medical necessity reviews decided in favor of the covered person: \_\_\_\_\_

Briefly list the procedures approved: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. Number of experimental/investigational reviews decided in favor of the health carrier: \_\_\_\_\_

Briefly list procedures denied: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

14. Number of experimental/investigational reviews decided in favor of the covered person: \_\_\_\_\_

Briefly list procedures approved: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

15. Number of reviews terminated as the result of a reconsideration by the health carrier: \_\_\_\_\_

16. Number of reviews terminated by the covered person: \_\_\_\_\_

17. Number of reviews declined due to possible conflict with:

Health carrier \_\_\_\_\_ Covered person \_\_\_\_\_ Health care provider \_\_\_\_\_

Describe possible conflicts(s) of interest: \_\_\_\_\_

18. Number of reviews declined due to other reasons not reflected in #17 above: \_\_\_\_\_