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May 14, 2001

## Administrative Letter 2001-4

## TO: All Licensed Health Insurers, All Licensed Health Maintenance Organizations, and All Licensed Health Services Plans

## RE: Rules Governing Independent External Review of Final Adverse Utilization Review Decisions (14 VAC 5-215-10 et. seq.)

The 2001 Session of the Virginia General Assembly enacted, and Governor Gilmore signed, House Bill 2078, which changes Chapter 59 (§ 38.2-5900 et. seq.) of Title 38.2 of the Code of Virginia.

The change resulting from this legislation authorizes the refund of the \$50.00 filing fee if the appeal is not accepted for review. This change requires that the forms relevant to the appeal of a final adverse decision, which are part of 14 VAC 5-215-10, be revised.

As allowed by 14 VAC 5-125-120, the Bureau hereby modifies the appeal related forms accordingly.

The "Appeal of Final Adverse Decision Form" is revised to reflect that the filing fee is refundable if the appeal is not accepted for review.

This change is effective with respect to final adverse decisions made on or after July 1, 2001. A copy of the revised forms are attached to this Administrative Letter for your convenience. In addition, this Administrative Letter and the new forms will be available on the Bureau's website at <u>www.state.va.us/scc/division/boi</u>.

Questions relating to this Administrative Letter should be directed to:

Don Beatty Manager Managed Care Health Insurance Plan External Appeals Bureau of Insurance P. O. Box 1157 Richmond, VA 23218 (804) 371-9115 or dbeatty@scc.state.va.us

Cordially,

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Alfred W. Gross Commissioner of Insurance

Attachments

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